



SOLANO COUNTY QUALITY IMPROVEMENT QI INFORMATION NOTICE 21-01

JUNE 1, 2021

21-01(A) DHCS UPDATES: CONSUMER PERCEPTION SURVEYS & NACT (COUNTY & CONTRACTOR)

1. Consumer Perception Surveys have been postponed until June 21-25, 2021 – [BHIN 21-015](#)
2. Network Adequacy Certification Tool (NACT) submission due date postponed to July 1, 2021 – [NACT information on DHCS website](#)

21-01(B) INCLUDED DIAGNOSES UPDATES (COUNTY & CONTRACTOR)

1. An updated Included Dx list has been created that reflects DHCS's most recent update from [IN 20-043](#) in July 2020
 - a. Please review closely for updates to Dx Deferred and clarifications regarding the recent inclusion of Autistic Disorder
2. A resource titled "Reference-Ax Scenarios" has been posted as guidance on steps to complete when a client does not meet medical necessity or does not complete the assessment.
3. These resources can be found here:
 - ◆ County staff can access these resources in the [Process Manual on SharePoint](#) item 05
 - ❖ Contractor staff can access these resources under "[Process Manual](#)" on the Network of Care

21-01(C) REPORTING PROVIDER MISCONDUCT (COUNTY & CONTRACTOR)

1. If the MHP receives a written allegation of sexual abuse or sexual misconduct against one of its healthcare providers, the MHP is required to file a report with the licensing board of that health care professional – [Senate Bill No. 425](#)
2. Reports should be made using the eSIR process and the Problem Resolution Coordinator will work with your program.
 - ◆ County staff can access the [SIR Quick Reference Guide on SharePoint](#)
 - ❖ Contractor staff can access the [SIR Quick Reference Chart on the Network of Care](#)

AVATAR UPDATES

21-01(D) AVATAR ASSESSMENT REPORT LOCATOR (COUNTY & CONTRACTOR):

1. This resource has been created to provide guidance on where in Avatar to locate Assessment (Ax) forms depending on when the form was completed
 - ◆ County staff can access this resource in the [Avatar Manual on SharePoint](#) item 12
 - ❖ Contractor staff can access this resource under "[Reference Material](#)" on the Network of Care

21-01(E) UPDATES TO CSP 2020 INSTRUCTIONS (COUNTY STAFF ONLY):

1. Instructions have been updated to clarify information regarding linking Addendums and scanning CSPs into Avatar
 - ◆ Written instructions have been posted in the [Avatar Manual on SharePoint](#) item 10a

We look forward to continuing to partner or implementing this and future State and Federally mandated initiatives that help to inform and protect the rights of those we serve.

Approved by Rob George, LCSW June 1, 2021
MH Services Manager, Sr., Quality Improvement, Access/Managed Care, Avatar Planning

CONTACT QI:

QUALITYIMPROVEMENT@SOLANOCOUNTY.COM PHONE: (707) 784-8323 FAX: (707) 427-2774