

Annual Implementation Report for the Solano County Interdisciplinary Collaboration and Cultural Transformation Model (ICCTM) Community-Defined Quality Improvement (QI) Action Plans

From 2016 to 2021, SCBH partnered with UC Davis Center for Reducing Health Disparities (CRHD); three local community-based organizations: Rio Vista CARE, Fighting Back Partnership, and Solano Pride Center; and most importantly community members in Solano County to implement the MHSA Interdisciplinary Collaboration and Cultural Transformation Model (ICCTM) Innovation funded project. The ICCTM Project was anchored in the national Culturally and Linguistically Appropriate Service (CLAS) Standards, community engagement practices and quality improvement with a goal to implement strategies to increase access and utilization for services for County-specific underserved populations that had historically been shown to have low mental health services utilization rates in Solano County identified as the Latino, Filipino, and LGBTQ+ communities.

The 5 year project was implemented in three phases 1) during the first year of the project CRHD conducted a comprehensive health assessment; 2) the creation of a region-specific curriculum based on the CLAS Standards and the findings from the health assessment and development of community-defined quality improvement (QI) action plans; and 3) the implementation of the QI action plans and evaluation.

Three (3) training cohorts were completed during FYs 2017/18 and 2018/19. Multi-sector training participants developed ten (10) community-defined QI action plans that SCBH began to implement during FY 2018/19. In addition to the 10 QI action plans developed by training participants each of the three CBOs created their own QI action plan and the three CBOs then partnered on a collaborative plan, therefore there are a total of fourteen (14) QI action plans. All of the QI action plans are focused on community engagement, workforce development and training. While the ICCTM Innovation Project has ended, SCBH continues to implement the QI action plans developed during the project and have expanded upon several of the plans. The following table summarizes the QI action plans developed through the ICCTM Project and the status of each plan’s implementation as of June 2022. The QI action plans highlighted in gray are the plans developed by the three CBO partners.

Action Plan	CLAS Standards Addressed	QI Action Plan Description
Mental Health Education	Standard 1 Standard 3 Standard 4 Standard 13	This QI Action Plan aimed to train faith leaders on mental health promotion to help support mental health of their congregants from diverse backgrounds, highlights ways to bridge culture and mental health; and aims to partner with faith-based organization communities to design, implement, and evaluate workshops for youth and trainings for faith leaders. Status of Plan: SCBH began the process of contracting with the developers of the <i>Applied Suicide Intervention Skills Training (ASIST)</i> and <i>safeTALK</i> suicide prevention trainings, and Mental Health First Aid (MHFA) curriculums with a plan to fund the

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		<p>training for trainers (T4T) trainings for faith leaders to take place in Spring of 2020 for each of the curriculums. However, these plans were put on hold due to the COVID-19 pandemic. Unfortunately, the T4T trainings are not offered virtually therefore these plans continue to be on hold. During FY 2020/21 SCBH did purchase 25 licenses for <i>Livingworks Faith</i> an on-line web-based self-paced suicide prevention training developed specifically for faith leaders. These licenses were made available to faith leaders through various faith collaboratives.</p>
<p>TRUECare Promoter Roadmap</p>	<p>Standard 1 Standard 6 Standard 8 Standard 13</p>	<p>This QI Action Plan’s Roadmap component aimed to provide information for community members about the availability of services in their preferred language; by creating a resource Roadmap which will utilize easy-to-understand print and signage in Spanish, Tagalog and English as well as developing a web-based version of the Roadmap. The paper maps include a QR code and web shortener that will navigate community members to a SCBH webpage focused on access to services.</p> <p>Status of Plan: The paper versions of the TRUEcare Maps have been created in English, Spanish and Tagalog (see pages 9-11) and are available to print out from the website here. Additionally, the interactive web-based version is posted on the SCBH website and can be accessed here. Additionally, posters of the TRUEcare Maps were developed. Six thousand (6,500) paper TRUEcare Maps and 200 posters have been distributed throughout Solano County in clinics, libraries, family resource centers, local jails and the juvenile detention facility, and other public locations. The maps are utilized by the SCBH homeless outreach team. In October 2021 the TRUEcare Map posters were placed in bus stops throughout Solano County for a period of time.</p>
	<p>Standard 1 Standard 3 Standard 4 Standard 5</p>	<p>This QI Action Plan’s Navigator component aimed to recruit people from diverse communities, including those with bilingual capabilities, to become navigators with the hope to train these navigators on services available for diverse consumers.</p> <p>Status of Plan: Solano County Health and Social Services (H&SS) hired 3 navigator positions to support all Divisions within H&SS including Behavioral Health. Additionally, Solano County Public Health has initiated a Promotoras program through a grant received. SCBH has provided training on our system of care and provided supplies of the TRUEcare Maps in all three language to both aforementioned programs. SCBH has funded two positions, one for the Latino community (since 2014) and one for the Asian American Pacific Islander (AA/PI) community (since 2015) to conduct community outreach and link community members to behavioral health services. Given these positions have been difficult to recruit for and retain, SCBH will be contracting out these services through a procurement process during FY 2022/23 and will expand the focus to other underserved communities.</p>
<p>LGBTQ+ Ethnic Visibility</p>	<p>Standard 1 Standard 8 Standard 13</p>	<p>This QI Action Plan aimed to develop easy-to-understand outreach and linguistically appropriate signage to support LGBTQ+, Filipino Americans, and LGBTQ+ Latinos to combat stigma and discrimination related to mental health and identifying as LGBTQ+.</p>

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		<p>Status of Plan: Seven (7) posters (see pages 12-13) have been developed in partnership with community stakeholders, SCBH and a graphic designer. Specifically, several rounds of focus groups were held with LGBTQ+ Latino community members and LGBTQ+ Filipino community members to identify the languaging and imagery to be used on the posters. The posters include QR codes and web shorteners that will navigate community members to a SCBH webpage focused on supporting the LGBTQ+ community available here. Five hundred of these posters have been distributed throughout Solano County in clinics, libraries, family resource centers and to businesses such as restaurants and grocery stores that cater to the Latino and Filipino communities.</p> <p>SCBH continues to work with community partners to organize focus groups to develop signage for the African American/Black, Native American/Indigenous and Caucasian/White LGBTQ+ communities.</p>
<p>Bridging the Gap</p>	<p>Standard 1 Standard 8</p>	<p>This QI Action Plan aims to provide easy-to-understand outreach and linguistically appropriate materials with a focus on holistic wellness to use for tabling at non-health community events.</p> <p>Status of Plan: QI Action Plan team members, SCBH and a graphic designer worked to develop imagery (see page 14) that promotes holistic wellness in three languages and representing diverse communities including the LGBTQ+ community. The imagery developed was specifically for a spinning prize wheel to be used at outreach events. Additionally, a Solano County specific backdrop was developed to also be used at community outreach events. Due to COVID-19 these materials have not been able to be used at community outreach events. In order to support this QI Action Plan, SCBH funded the development of a stigma reduction multi-media campaign that included the development of nine (9) TV commercials in three languages English, Spanish and Tagalog. These commercials included actors that represented diverse communities within Solano County including Latino, AA/PI, Black, White and the LGBTQ+ communities. The commercials ran from July-December 2021.</p>
<p>Takin' CLAS to the Schools</p>	<p>Potentially Standards 1–15</p>	<p>This QI Action Plan aimed to open culturally responsive school-based wellness centers/rooms on K-12 and adult education sites across Solano County with a focus on stigma reduction, socio-emotional supports, and will be used as access points for students to be linked to behavioral health treatment.</p> <p>Status of Plan: SCBH has funded the start-up of 45 culturally responsive school-based wellness centers in K-12 and adult education sites across Solano County including Solano Community College and the Juvenile Detention Facility. Start-up included furnishings, culturally and linguistically appropriate signage/wall hangings, yoga supplies, books, art and wellness supplies, iPad for data collection, etc. SCBH contracted with the Solano County Office of Education (SCOE) to support the implementation of the wellness center initiative in Solano County.</p> <p>SCBH and SCOE engaged Solano Youth Voices, a youth council, to conduct focus</p>

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		<p>groups at 4 of the 5 pilot sites, and a student from UC Davis conducted focus groups at the pilot adult education site. The purpose of the focus groups was to solicit information directly from students about what activities, design/color scheme and support should be available through the wellness centers. Five (5) pilot centers opened between August-December 2019 prior to the school closures due to COVID-19.</p> <p>The remaining 40 wellness centers were set up and ready when schools reopened for the 2021/22 school year. During the time period that schools were closed SCOE supported school districts and wellness center school sites to implement virtual wellness centers for students. SCOE launched a Faith Education Collaborative in order to help identify and recruit volunteers to work in the wellness centers to support school sites in staffing the centers. SCOE is funded by SCBH to provide trainings in Youth MHFA, stigma reduction and suicide prevention for school site staff and faith center volunteers.</p>
<p>Cultural Game Changers: HR</p>	<p>Standard 2 Standard 3 Standard 4 Standard 7</p>	<p>This QI Action Plan aims to advance policies and practices that recruit, sustain, and promote a diverse workforce; also aims to change the county’s job position descriptions to provide better outreach to diverse communities with regard to job postings; and address the County’s bilingual certification process.</p> <p>Status of Plan: The QI Action Plan group developed an “Inclusion Statement” that is used for every job posting for SCBH as well as three (3) hiring questions focused on equity used throughout the hiring process. SCBH Administration will continue to partner with County Human Resources to make changes to job descriptions and to address the bilingual certification process.</p>
<p>Cultural Game Changers: Pipeline</p>	<p>Standard 3 Standard 8</p>	<p>The pipeline component of the same QI Action Plan focuses on mental health workforce recruitment from diverse communities through outreach at career and college fairs and the development of easy-to-understand outreach materials to use for mental health career fair events.</p> <p>Status of Plan: SCBH in partnership with a graphic designer developed outreach materials for career pipelines for the middle school, high school, and college levels. Due to COVID-19 career pipeline events were not held for nearly two years, however SCBH plans to attend events in Spring 2022. SCBH continues to build relationships with various academic institutions in order to strengthen the existing intern program. This effort has included engagement of new partners, developing memorandum of understandings (MOUs), etc. More recently SCBH began to partner with Solano Community College (SCC) to explore a collaboration to provide internship or volunteer opportunities SCC students. Additionally, SCBH is engaging with local school districts to be included in career pipeline events for middle and high school students.</p>
<p>CLAS Gap Finders</p>	<p>Standard 10 Standard 11</p>	<p>This QI Action Plan aims to establish a position or SCBH internal process that will maintain ongoing CLAS-related and demographic assessments, to inform and guide quality improvement. One strategy involved supporting contracted vendors to develop their own agency Cultural Responsivity Plans</p>

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		<p>by both requiring this contractually but also providing technical assistance for agencies in the development of plans.</p> <p>Status of Plan: SCBH has inserted language in vendor contracts requiring funded vendors to develop their own Cultural Responsivity Plans. During FY 2019/20 eleven (11) agencies submitted Plans. During FY 2020/21 SCBH received an additional two (2) Plans and vendors who submitted their initial Plans in FY 2019/20 submitted Plan Updates. SCBH continues to provide support and technical assistance for partners in the development of plan updates. SCBH inserted a new section “Cultural and Linguistic Considerations” into all new and renewed policies. During FY 2021/22 SCBH began to develop an Equity Data Dashboard that will be used to monitor progress made through the ICCTM Project and other Behavioral Health Plan (BHP) equity efforts.</p>
<p>Culturally Responsive Supervision</p>	<p>Standard 2 Standard 3 Standard 4</p>	<p>This QI Action Plan aims to advance and sustain leadership that promotes CLAS through policy changes by training mid-level leadership and workforce personnel on improving CLAS practices through supervision to better support a diverse clinical workforce.</p> <p>Status of Plan: During FY 2018/19 the first cohort of “Promoting Cultural Sensitivity in Clinical Supervision” provided by Dr. Kenneth Hardy was completed. During FY 2019/20 the second cohort was completed though the 2nd day of the training had to be provided virtually. A total of 46 supervisors and managers from county and contractor programs have completed the training. Monthly consultation calls with Dr. Hardy are taking place for participants who completed the supervision training. In order to support this work additional trainings provided by Dr. Hardy have been provided for direct service staff and other partners. SCBH plans to fund a third cohort of the training during FY 2022/23 to ensure new supervisors and managers receive this vital training.</p>
<p>ISeeU</p>	<p>Standard 1 Standard 4 Standard 6 Standard 8</p>	<p>This QI Action Plan aims to train frontline reception staff on CLAS policies and practices that are most relevant; develop easy-to-understand print media or imagery to welcome diverse consumers; and to train staff how to inform individuals of availability of language assistance.</p> <p>Status of Plan: SCBH leveraged the contract with UCD CRHD to develop a training curriculum “ISeeU” geared towards supporting County and contractor reception staff to build skills necessary to create welcoming environments for all consumers and to ensure that services are culturally and linguistically focused. This training was provided virtually during FY 2020/21 for 3 cohorts with a total of 49 participants. Additionally, the ISeeU QI Action Plan team and a focus group of reception staff in partnership with SCBH and a graphic designer developed an ISeeU logo that was then used to purchase customized materials such as pins, lanyards, etc. In order to ensure clinic lobbies and program spaces are culturally inclusive, all County and CBO funded programs were able to order wall hangings, books, toys, and other materials representing diverse communities as funded by SCBH MHSa. Through this Action</p>

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		<p>Plan SCBH did a thorough review of all BHP forms to ensure all forms were appropriately translated into Spanish, the County’s threshold language, and took this opportunity to have all forms also translated into Tagalog the County’s sub-threshold language.</p>
<p>Cultural Humility Champions</p>	<p>Standard 4 Standard 6</p>	<p>This QI Action Plan aims to train staff about consumers from diverse backgrounds which will include the development of unique trainings; also aims to inform individuals of the availability of language assistance by incorporating language assistance instruction into their proposed trainings.</p> <p>Status of Plan: In response to this QI Action Plan in FY 2019/20 SCBH funded a “Tulong, Alalay, at Gabay” (TAG) training which is anchored in Psychological First Aid curriculum and unique to the Filipino community. This 5-day training included 2 days focused on train-the-trainer to promote the expansion and sustainability of the TAG training. Fighting Back Partnership and other community partners continue to provide the TAG training in Solano County.</p> <p>Staff members from SCBH and contracted agencies developed an on-line training <u>Diversity and Social Justice</u> which was completed by all SCBH staff during FY 2019/20 and continues to be used for onboarding and was shared with contract providers to utilize with their staff. Additionally, an on-line recorded training <u>Filipino Core Values & Considerations in Culturally Responsive Care</u> focused on working with the Filipino community was developed. During FY 2020/21 SCBH leveraged the contract with UCD CRHD to develop a training curriculum <i>Cultural Psychiatry, Cultural Humility</i> geared towards supporting County and contractor psychiatry providers to provide culturally and linguistically appropriate psychiatry services. This training was provided in May 2021.</p> <p>Over the course of the last several FYs SCBH has funded multiple rounds of <i>Behavioral Health Interpreter Training (BHIT)</i> provided by the National Latino Behavioral Health Association. One of the sessions was focused on bilingual staff to enhance skills related to increasing fluency in terminology related to the mental health field that can be difficult to translate into other languages. There was a Spanish-speaking trainer and a Tagalog-speaking trainer to meet the needs of the Solano community. Five (5) rounds of BHIT geared for direct service providers who may need to utilize interpreters when providing services have taken place and three (3) rounds of BHIT adapted for reception staff were completed. In all BHIT training cohorts one section provided training on how to access Language Link the County’s interpreter service. Additionally, the training on how to access Language Link was recorded and is used for onboarding new County staff and has been shared with contract providers who have opted to utilize the County’s Language Link contract.</p>

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<p>Rio Vista CARE's (RVC) QI Action Plan</p>	<p>Standard 1 Standard 3 Standard 4 Standard 8</p>	<p>This CBO QI Action Plan aims to raise mental health awareness and education in the Latino community by providing trainings in the community, partnering with medical providers, and thru community engagement events. Enhance community outreach and engagement efforts in the Latino community to ensure early access to mental health services and reduce stigma through signage, collaboration with community partners, etc.</p> <p>Status of Plan: During FY 2019/20 RVC partnered with NAMI to facilitate the first Family-to-Family (F2F) teacher training course to have Spanish-speaking community members become future certified teachers in Solano County. Unfortunately, the course had to be cancelled due to COVID-19 and was not completed. Due to disparities related to access to technology the course was not able to be held virtually. Since that time RVC did partner with NAMI to provide the first F2F training in Spanish with 5 participants. RVC partnered with 1st Step, a local organization focused on combating stigma related to mental health. RVC participated in the 2nd annual Mental Health Awareness and Suicide Prevention Walk held in the city of Rio Vista. RVC also participated in the 2nd Annual Día de los Muertos celebration. RVC conducted Mental Health 101 presentation at the new Parent Center at Armijo High School and the Mobile Mexican Consulate.</p>
<p>Solano Pride Center's (SPC) QI Action Plan</p>	<p>Standard 1 Standard 3 Standard 4 Standard 13</p>	<p>This CBO QI Action Plan aims to establish an alliance between Solano Pride Center (SPC) and Solano Community College students and faculty through collaborative events and the exploration of an intern program. The plan also aims to establish a relationship between Solano Pride Center and LGBTQ+ affirming faith-based organizations through training and collaboration.</p> <p>Status of Plan: During FY 2019/20 SPC created Q Chat Series which is a discussion on intersectionality, religion, being LGBTQ+, mental health and more topics important to the LGBTQ+ communities. SPC hosted Pride and Faith Summit at St. Paul's Episcopal Church in Benicia. SPC continues to collaborate with Faith in Action, a CBO partner who provides peer delivered mental health services for seniors, to facilitate the Rainbow Seniors support group that has been very successful and has been vital for this vulnerable population during the COVID-19 pandemic. Support groups continued to be held virtually during COVID and in the later part of FY 2021/22 some in-person support groups began to be held again.</p>
<p>Fighting Back Partnership's (FBP) QI Action Plan</p>	<p>Standard 1 Standard 2 Standard 3 Standard 4 Standard 8 Standard 13</p>	<p>This CBO QI Action Plan aims to raise community outreach and engagement efforts in the Filipino-American community by talking about stigma and barriers to care; establishing a coalition called Filipinx Mental Health Initiative (FMHI-Solano) which launched in FY 2018/19; and developing a social media page, education materials and workshops. Additionally, FBP aims to raise awareness in communities by working with cities and the County to create counsel proclamations and board resolutions.</p> <p>Status of Plan: During FY 2019/20 FBP created #UsapTayo (Let's Talk) Digital Story</p>

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		<p>Telling in Solano County and held filming sessions at FBP. After the filming sessions, the #UsapTayo video series launched on Facebook and YouTube. FBP identified an important training, Tulong, Alalay, At Gabay (TAG) which was developed specifically for the Filipino community. SCBH funded the training series and FBP organized and hosted the training at St. Catherine’s church. A component of the TAG training included training trainers and FBP has continued to organize monthly TAG trainings which are now being held virtually. FBP hosted the Filipinx Mental Health Initiative (FMHI)– Solano Core Team Vision Retreat. Out of the retreat, came the first FMHI – Solano newsletter which has continued.</p>
<p>CBO Partners’ Joint QI Action Plan</p> <p>Pride People of Color (PPOC)</p>	<p>Standard 1 Standard 9 Standard 13</p>	<p>This conjoint CBO QI Action Plan aims to develop, share, and implement strategies for Filipinx and Latinx LGBTQ+ communities by creating a Queer Trans People of Color (QTPOC) group, develop marketing materials for the group, and providing co-located groups and activities in each other’s spaces.</p> <p>Status of Plan: The QTPOC group is being held in partnership between SPC and FBP. Additionally, the CBOs meet quarterly to collaborate on stigma reduction and awareness efforts. Some examples of events include hosting a movie screening for the Latinx community during Pride Month, prior to COVID participating in community events such ‘Feria De Regreso a la Escuela’ at St. Mark’s Lutheran Church, the largest annual community event targeting Pre-school – 12th grade students and families residing in Fairfield – Suisun community. Finally, this group launched a Photo Voice project.</p>

TRUEcare Resource Maps

English Version



TRUEcare Map

Culture Matters	
Solano Pride Center	707-207-3430
Asian/Pacific Islander Outreach	CLAS@SolanoCounty.com
Hispanic/Latino Outreach	CLAS@SolanoCounty.com
Tribal TANF - Solano	707-421-8379

Access to Behavioral Health Services	
Solano County Behavioral Health Access Line*	800-547-0495
Healthy Partnership Substance Use Services	707-355-4059
Beacon Health Options*	855-765-9703

*No request both mental health and substance use services

Support and Advocacy	
NAMI Solano County	707-422-7792
Solano County Wellness & Recovery Unit	WRU@SolanoCounty.com
Solano Legal Access Center	FLF@solanocourts.ca.gov
California Peer Run Warm Line	855-845-7415
Legal Services of Northern California	707-643-0054

Crisis Support	
National Suicide Prevention Lifeline	800-273-TALK (8255)
TrevorLifeline (LGBTQ support)	866-488-7386
TrevorText Line	Text "START" to 678678
Trans Lifeline	877-565-8860
Crisis Text Line	Text "HELLO" or "START" to 741741
Lifeline for Deaf & Hard of Hearing	800-799-4889
Institute of Aging Friendship Line	800-791-0016
Teen Line	Text "Teen" to 839863
Solano County Crisis Stabilization Unit	707-428-1131

Housing & Homeless Support	
Resource Connect Solano	707-652-7311
County Youth Homeless Outreach	YouthARCH@SolanoCounty.com
County Homeless & Housing Support	Housing@SolanoCounty.com

Basic Needs	
Solano Food Bank	707-421-9777
Medi-Cal Eligibility	707-784-8050
Help Me Grow Solano	800-501-KIDS (5437)
SolanoCares Network	www.solanocares.org
Solano Public Health	info@vibesolano.com
Women, Infants & Children (WIC)	707-784-8130
Benicia Family Resource Center	707-746-4352
Cleo Gordon FRC-Fairfield	707-421-3961
Dixon Family Services	707-678-0442
Fairfield Healthy Start	707-421-3224
Rio Vista CARE	707-374-5243
Suisun Healthy Start	707-421-4398
Vacaville Family Resource Center	707-469-6608
Fighting Back Partnership-Vallejo	707-648-5230

Abuse Prevention	
Solano Child Welfare Services	800-544-8696
Solano Older & Disabled Adult Services	707-784-8259
Solano Advocates for Victims of Violence	707-820-7288
Solano Family Justice Center	707-784-7635
National Domestic Violence Hotline	877-799-7233
Rape, Abuse & Incest National Network (RAINN)	800-656-4673
National Human Trafficking Hotline	888-373-7888

TRUEcare Resource Maps

Spanish Version



TRUEcare Map

Servicios enfocados en cultura	
Centro de Orgullo Solano	707-207-3430
Acceso a servicios para asiáticos	CLAS@SolanoCounty.com
Acceso a servicios para latinos e hispanos	CLAS@SolanoCounty.com
Asistencia temporal para familias de tribus americanas	707-421-8379

Acceso a servicios de salud mental	
Línea de acceso de Salud Mental del Condado de Solano	800-547-0495
Healthy Partnership- Servicios de uso de sustancias	707-355-4059
Beacon Opciones Saludables	855-765-9703

Servicios de crisis y prevención de suicidio	
Línea de vida nacional para la prevención del suicidio	800-273-TALK (8255)
El Proyecto Trevor	866-488-7386
La línea de vida trans	877-565-8860
Línea para sordos y con problemas de audición	800-799-4889
Línea de amistad del Instituto del Envejecimiento	800-791-0016
Unidad de Estabilización de Crisis del Condado de Solano	707-428-1131

Apoyo y Abogacia	
(NAMI) Solano	707-422-7792
Unidad de Bienestar y Recuperación	WRU@SolanoCounty.com
Centro de Acceso Legal de Solano	FLF@solanocourts.ca.gov
Línea de apoyo de California	855-845-7415
Servicios Legales del Norte de California	707-643-0054

Necesidades Básicas	
Banco de Alimentos	707-421-9777
Obtenga asistencia para aplicar a Medi-Cal	707-784-8050
Ayúdeme a Crecer	800-501-KIDS (5437)
SolanoCares Network	www.solanocares.org
Solano Public Health	info@vibesolano.com
Mujeres, Infantiles, y Niños (WIC)	707-784-8130
Centro de Recursos Familiares en Benicia	707-746-4352
Centro de Recursos Familiares en Fairfield	707-421-3961
Centro de Recursos Familiares Dixon	707-678-0442
Fairfield Comienzo Saludable "Healthy Start"	707-421-3224
Rio Vista CARE- Centro de Recursos Familiares	707-374-5243
Suisuin Comienzo Saludable "Healthy Start"	707-421-4398
Centro de Recursos Familiares Vacaville	707-469-6608
Fighting Back Partnership en Vallejo	707-648-5230

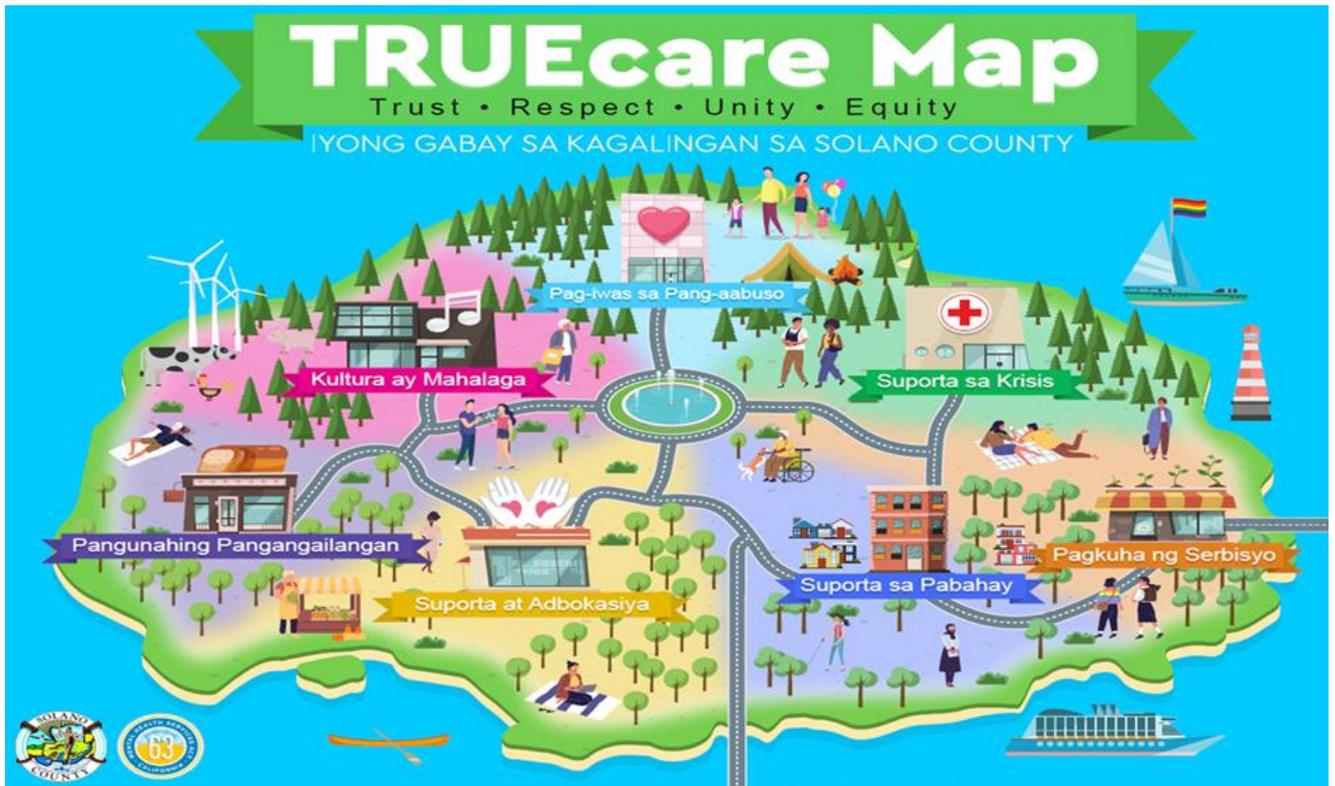
Ayuda para vivienda y personas sin hogar	
Resource Connect Solano – Recurso Conectando a Solano	707-652-7311
Vinculación para jóvenes sin hogar	YouthARCH@SolanoCounty.com
Ayuda para vivienda y personas sin hogar	Housing@SolanoCounty.com

Prevención de abuso	
Servicios de Protección de Menores	800-544-8696
Servicios para adultos mayores y personas con discapacidad	707-784-8259
Solano aboga por víctimas de violencia	707-820-7288
Centro de justicia familiar en Solano	707-784-7635
Línea nacional contra la violencia domestica	877-799-7233
La Red nacional contra la violación, el abuso y el incesto	800-656-4673
Línea Nacional Contra la Trata de Personas	888-373-7888

SOLANOCOUNTY.COM/ACCESS

TRUEcare Resource Maps

Tagalog Version



TRUEcare Map

Kultura ay Mahalaga	
Solano Pride Center	707-207-3430
Asian/Pacific Islander Outreach	CLAS@SolanoCounty.com
Hispanic/Latino Outreach	CLAS@SolanoCounty.com
Tribal TANF - Solano	707-421-8379

Suporta sa Krisis	
National Suicide Prevention Lifeline	800-273-TALK (8255)
TrevorLifeline (LGBTQ support)	866-488-7386
TrevorText Line	Text "START" to 678678
Trans Lifeline	877-565-8860
Crisis Text Line	Text "HELLO" or "START" to 741741
Lifeline for Deaf & Hard of Hearing	800-799-4889
Institute of Aging Friendship Line	800-791-0016
Teen Line	Text "Teen" to 839863
Solano County Crisis Stabilization Unit	707-428-1131

Pangunahing Pangangailangan	
Solano Food Bank	707-421-9777
Medi-Cal Eligibility	707-784-8050
Help Me Grow Solano	800-501-KIDS (5437)
SolanoCares Network	www.solanocares.org
Solano Public Health	info@vibesolano.com
Women, Infants & Children (WIC)	707-784-8130
Benicia Family Resource Center	707-746-4352
Cleo Gordon FRC-Fairfield	707-421-3961
Dixon Family Services	707-678-0442
Fairfield Healthy Start	707-421-3224
Rio Vista CARE	707-374-5243
Suisun Healthy Start	707-421-4398
Vacaville Family Resource Center	707-469-6608
Fighting Back Partnership-Vallejo	707-648-5230

Pagkuha ng Serbisyo	
Solano County Behavioral Health Access Line	800-547-0495
Healthy Partnership Substance Use Services	707-355-4059
Beacon Health Options	855-765-9703

Suporta at Adbokasiya	
NAMI Solano County	707-422-7792
Solano County Wellness & Recovery Unit	WRU@SolanoCounty.com
Solano Legal Access Center	FLF@solanocourts.ca.gov
California Peer Run Warm Line	855-845-7415
Legal Services of Northern California	707-643-0054

Suporta sa Pabahay at Walang Tirahan	
Resource Connect Solano	707-652-7311
County Youth Homeless Outreach	YouthARCH@SolanoCounty.com
County Homeless & Housing Support	Housing@SolanoCounty.com

Pag-iwas sa Pang-aabuso	
Solano Child Welfare Services	800-544-8696
Solano Older & Disabled Adult Services	707-784-8259
Solano Advocates for Victims of Violence	707-820-7288
Solano Family Justice Center	707-784-7635
National Domestic Violence Hotline	877-799-7233
Rape, Abuse & Incest National Network (RAINN)	800-656-4673
National Human Trafficking Hotline	888-373-7888



SOLANOCOUNTY.CRIISIS

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LGBTQ+ Ethnic Visibility QI Action Plan Posters

Signage Developed for Filipino-American Community



SANA ALAM MO...

You taught me the value of family.
I need you.
I am still your son.

Bakla is Love

Mental Health Services Act
Solano County Behavioral Health

For more information:
solanocounty.com/lgbtq



SANA ALAM MO...

Pamilya.
Pagkakaibigan.
Komunidad.

Bakla is Love

Mental Health Services Act
Solano County Behavioral Health

For more information:
solanocounty.com/lgbtq



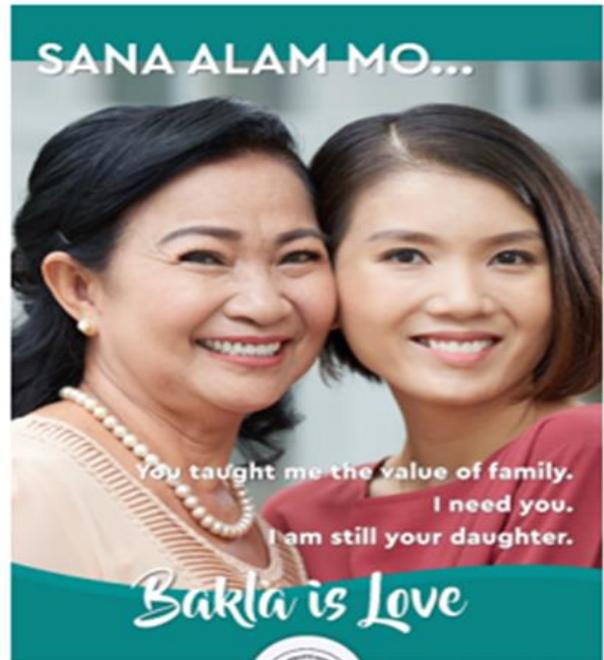
SANA ALAM MO...

We are happy.
Family is still our priority.
We want you to ask about our
lives and include us

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SANA ALAM MO...

You taught me the value of family.
I need you.
I am still your daughter.

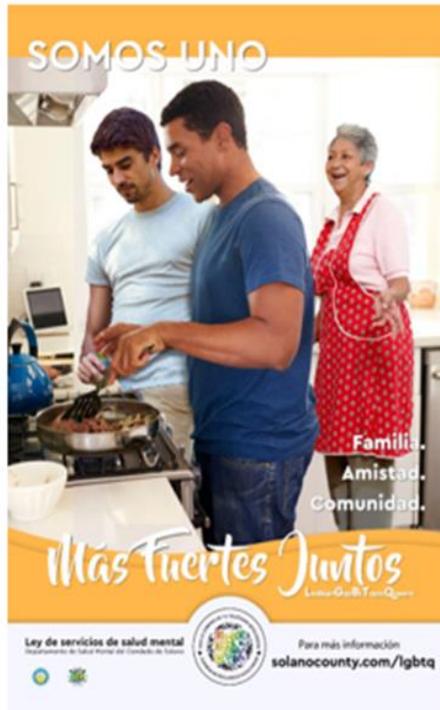
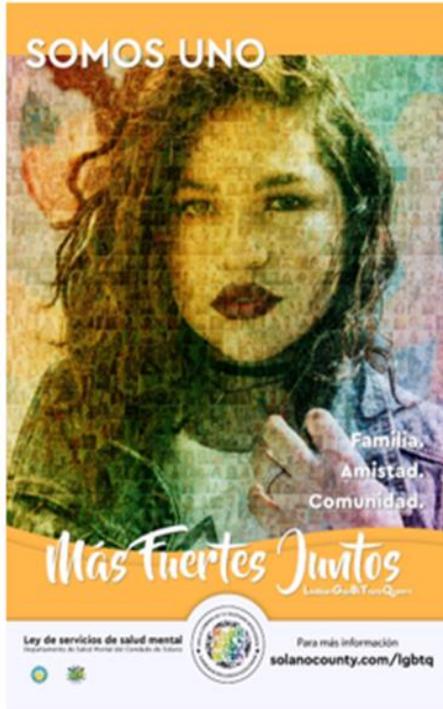
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LGBTQ+ Ethnic Visibility QI Action Plan Posters

Signage Developed for Latino/Hispanic Community



Bridging the Gap QI Action Plan

