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DEPARTMENT OF RESOURCE MANAGEMENT



SOLANO  
COUNTY

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[www.solanocounty.com](http://www.solanocounty.com)

Environmental Health Division

COVID-19 COMPLAINT INVESTIGATION

Date received: \_\_\_\_\_ Complaint(s) received:  1<sup>st</sup>  2<sup>nd</sup>  3<sup>rd</sup>  >3  referred

Business Name: \_\_\_\_\_

Site Address: \_\_\_\_\_

Business Contact name (BC): \_\_\_\_\_

BC email: \_\_\_\_\_ telephone #: \_\_\_\_\_

Business Type:

- Restaurant  Winery or bar, brewpub, brewery, pub  Gym or fitness center  
 Hair salon or barbershop  Personal Care Service  Mall or Retail  Office  
 Other: \_\_\_\_\_

Contact Date: \_\_\_\_\_ Contact method:  email/phone  site visit  mail

Complaint item (check all that apply):	Verified	Not Verified	Not inspected
<input type="checkbox"/> 1. No site assessment/work plan; Not following work plan			
<input type="checkbox"/> 2. Open to public (when public access not allowed)			
<input type="checkbox"/> 3. Indoor operations occurring (only outdoor allowed)			
4. Improper use of or lack of the following:			
<input type="checkbox"/> A. Face coverings			
<input type="checkbox"/> B. Physical distancing/barriers			
<input type="checkbox"/> C. Cleaning/disinfection			
<input type="checkbox"/> D. Individual control measures/PPE			
<input type="checkbox"/> 5. Other:			

Comments: \_\_\_\_\_

The above verified complaint items are not in compliance with the Governor's Executive Order N-60-20 and State or County Public Health Officer Orders, directives, or industry and must be corrected immediately (California Health and Safety Code, section 120295).

Businesses must operate in accordance with issued State and/or County Public Health Officer orders, directives and industry guidance to reduce the spread of COVID-19. For the most up to date requirements regarding business operations, refer to information posted at [www.covid19.ca.gov](http://www.covid19.ca.gov) and [www.solanocounty.com](http://www.solanocounty.com). You may also obtain additional information about compliance requirements for your business by contacting one of the agencies or visiting the web sites on the back of this form.

Environmental Specialist: \_\_\_\_\_ Date: \_\_\_\_\_

BC(Signature): \_\_\_\_\_ BC (Print): \_\_\_\_\_

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## COVID-19 RESOURCES

- **State of California COVID-19 information (from Department of Public Health and Governor):**  
[www.covid19.ca.gov](http://www.covid19.ca.gov) (833) 422-4255
- **Solano County Public Health:**  
[www.solanocounty.com/depts/ph/ncov.asp](http://www.solanocounty.com/depts/ph/ncov.asp) (707) 784-8988
- **California Alcohol and Beverage Control (ABC):**  
[www.abc.ca.gov](http://www.abc.ca.gov) (510) 622-4970
- **California Department of Barbering and Cosmetology:**  
[www.barbercosmo.ca.gov](http://www.barbercosmo.ca.gov) (800) 952-5210
- **California Department of Industrial Relations (Cal/OSHA):**  
[www.dir.ca.gov/dosh](http://www.dir.ca.gov/dosh) (800) 963-9424
- **Department of Consumer Affairs:**  
[www.cslb.ca.gov](http://www.cslb.ca.gov) (800) 321-2752