

SOLANO EMERGENCY MEDICAL SERVICES COOPERATIVE (SEMSC)
ANNUAL REPORT (CONDENSED)
FISCAL YEAR 2018/2019

SIGNIFICANT CHALLENGES AND ACCOMPLISHMENTS

Emergency Services

- In anticipation of the May 2020 expiration of the Master Services Agreement for Advanced Life Support ambulance services for the established Exclusive Operating Area (EOA) in Solano County, a consulting firm was engaged to conduct an EMS System Review and manage the process of requesting proposals and selecting a vendor to provide these services for the next contract period. On December 14, 2018, a termination letter was received from Page, Wolfberg, and Wirth, the firm that was engaged in early 2018, to manage the project. This unforeseen correspondence has resulted in some significant challenges which include several time consuming processes that must now take place: 1) A Request for Qualifications (RFQ) will be prepared to select a new consulting firm to oversee the procurement of a vendor to provide emergency ambulance services to the existing EOA in Solano County. 2) The selected consulting firm will start anew the process of developing a Request for Proposals (RFP) process to identify and appoint a vendor to provide emergency ambulance services in the EOA; and 3) The selected firm will also facilitate the selection process and contract negotiations with the emergency ambulance provider. In light of the unanticipated developments, an extension request has been submitted to the State's EMS Authority requesting additional time to complete these processes.
- The annual Statewide Medical and Health Exercise took place on November 15, 2018. The scenario was an influx (or surge) of patients descending upon the hospital emergency departments and a rash of elderly and/or infirmed residents of long term care and skilled nursing facilities infected with an influenza like illness. To prepare for the functional exercise a tabletop exercise was conducted one week prior, on November 8, 2018, with representatives of hospitals, long term care and skilled nursing, first responders, and various other allied agencies. Following conduct of the functional exercise, on November 16, 2018, a debriefing, or "hotwash," was facilitated wherein lessons learned, areas for improvement, and best practices were discussed. An After Action Report was developed and will prove valuable for improving the medical community's response to a healthcare surge or epidemic or pandemic event.

WORKLOAD INDICATORS

Emergency Services

- In 2018, there were 311 Emergency Medical Technicians who certified, recertified, and/or registered in Solano County. Of the 311 individuals processed, 84 were initial certifications, 152 were recertifications, and 75 were registrations.
- A total of 155 Paramedics were newly accredited or recertified in Solano County for 2018.