Solano County
Roadmap to Recovery

Steps to Lifting Order of the Health Officer

Revised May 7, 2020

The global pandemic of COVID-19 is still in its early stages and poses an unprecedented challenge to the health and well-being of every community across the country. The virus spreads easily, testing capacity is limited and expanding slowly, and treatment and vaccine development are just beginning. In the absence of treatments and vaccines proven to be safe and effective, we expect to be responding to COVID-19 in our communities for a long time. There is substantial evidence that social distancing is effective at blunting the full force of COVID-19, although these actions have come with significant economic and social costs. If we move too quickly to ease restrictions, the potential for significant spread could have grave impacts to the health and wellness of our residents as well as the economy and squander the gains we have made from the shelter at home orders.

The purpose of this document is to provide a roadmap to recovery by outlining the criteria for reopening and the phases for lifting the stay at home order to guide critical decisions in support of the public’s health and well-being in the weeks and months ahead. This document is a living policy document that shall both abide by the existing Solano County and State of California Public Health Orders, and also provide a roadmap influencing the course of the Solano County Public Health Order as it relates to reopening activities and businesses in the County.

Solano Public Health has listed below the phases and the criteria for lifting the stay at home order. The roadmap looks at businesses and activities by their level of risk and the potential impact to the health of Solano County residents. The phases for reopening are divided into three categories: low, medium and high risk. These categories are detailed below.

As we reopen Solano County, it is important to continue to protect our population at high risk to Covid-19 illness. High Risk Populations are older people (65 years and older), those with compromised immune systems, and people with certain underlying health conditions, particularly, heart disease, lung disease or diabetes, for example, seem to be at greater risk of serious illness. High-risk populations are still recommended to adhere to guidance as communicated by the California Department of Public Health (CDPH):

- Avoid crowds, mass gatherings or large events, and public transit, and stay home as much as possible, and definitely stay home when sick.
- Clean and disinfect your home to remove germs; practice routine cleaning of frequently touched surfaces
- Use “respiratory etiquette.” Cover coughs and sneezes with a tissue or a sleeve.
- Review and update your personal emergency plan.

Solano Public Health continues to monitor the situation in Solano County to ensure the safety of all community members and assess the transmission of the COVID-19 virus. We are planning and preparing for how our County will reopen safely, in line with the Governor’s six-point plan and the risks in Solano County. In order to do so, the focus will be on whether the operation of an activity,
service, or business can be safely performed without transmitting the virus by implementing proper social distancing or other protective measures. Future directives will be based on the following guiding principles:

1) Activities will be allowed to resume and businesses to open based on the level of risk and ability to minimize transmission of the virus; and
2) Level of risk will be determined by how easily the activity can be modified or social distancing can be incorporated.

Essential services shall continue following the directives detailed in the stay at home order. This includes child care, educational institutions, day camps, etc.

I. **Low Risk**

Businesses, organizations and activities that, by their nature, can typically provide physical distancing (at least 6 feet separation or other engineering controls, such as barriers or screening) to meet Social Distancing (Appendix A) between persons while providing their services. Because they can provide physical distancing, these businesses pose the lowest risk of COVID-19 transmission.

Examples of businesses and organizations in this category include retail stores, manufacturing, pet grooming that can maintain physical distancing, and county and city/local parks (except playgrounds, campgrounds and beaches). Outdoor recreational activities (including golf, tennis, hiking, and boating) are also considered to be Low Risk. This list is not exhaustive and any business, organization, or activity that can operate utilizing physical distancing to meet Social Distancing requirements is Low Risk.

Low Risk businesses, organizations and activities will need to meet specific criteria provided in a Health Officer Order to minimize the risk of transmission of COVID-19 in order to operate. Table 1 provides an overview of some of these criteria. It is anticipated that the Order will be released sometime during the week of May 4, 2020.

II. **Medium Risk**

Businesses, organizations, gatherings and activities that, by their nature cannot readily implement physical distancing methods due the need for close, prolonged contact between individuals to provide their services or to perform the activity. Since physical distancing cannot be readily implemented while providing service or performing the activity, the use of personal protective equipment (PPE)\(^1\), such as face coverings, face masks, and gloves, is necessary. Due to the proximity of people to one another and the reliance on PPE, these businesses, organizations and gatherings and activities pose a moderate risk for transmission of COVID-19.

---

\(^1\) PPE is limited. PPE should be reserved for the health care workforce working this pandemic.
Examples of businesses, organizations and activities in this category include restaurants’ dining areas (i.e. in-restaurant dining), hair and nail salons, barbers, dental services, physical therapy, massage therapy, acupuncture, tattoo parlors, chiropractic or osteopathic manual medicine, bars, tasting rooms at wineries, and tap rooms at breweries, movie theaters, and limited concerts or entertainment shows.

Medium Risk businesses, organizations and activities will need to meet specific criteria provided in a Health Officer Order to minimize the risk of transmission of COVID-19 in order to operate. Table 1 provides an overview of some of these criteria. The Board will discuss modifications to the Order regarding Medium Risk activities on May 12, 2020.

**III. High Risk**
These are businesses, organizations, gatherings and activities that, by their nature, do not adhere themselves to Social Distancing requirements and that may be attended by large groups of people. Due to Social Distancing standards not being maintained and the large number of people with potential to exposure these businesses, organizations, gatherings, and activities pose the highest risk for transmission of COVID-19. As such High Risk businesses and organizations cannot operate and high risk gatherings and activities cannot occur until the overall incidence of COVID-19 is reduced in the community. Solano Public Health will continue to monitor COVID-19 data and will announce when High Risk activities may take place.

Examples of high risk businesses, organizations, gatherings and activities include playgrounds, festivals, dance parties, amusement parks, recreational use of public pools, and beaches.

At this time it is unknown when the incidence of COVID-19 will be reduced significantly enough to allow High Risk businesses or activities. Solano Public Health will continue to monitor COVID-19 data and will announce when High Risk activities may take place.
During the COVID-19 pandemic, people who are 65 years and older, those with compromised immune systems, and people with certain underlying health conditions, particularly heart disease, lung disease or diabetes, for example, should continue to self-isolate at home and adhere to guidance as communicated by the California Department of Public Health (CDPH). If do go out, then should take precautions to practice social distancing, minimize person to person contacts, and implement good hand cleaning.

**TABLE 1 - Level of Risk to Guide Re-Opening**

During the COVID-19 pandemic, people who are 65 years and older, those with compromised immune systems, and people with certain underlying health conditions, particularly, heart disease, lung disease or diabetes, for example, should continue to self-isolate at home and adhere to guidance as communicated by the California Department of Public Health (CDPH). If do go out, then should take precautions to practice social distancing, minimize person to person contacts, and implement good hand cleaning.

<table>
<thead>
<tr>
<th>Low Risk Activities</th>
<th>Medium Risk Activities</th>
<th>High Risk Activities</th>
</tr>
</thead>
<tbody>
<tr>
<td>Allowed as of May 8, 2020 provided operation can adhere to physical distancing requirements</td>
<td>Not allowed at present; clear protocols will need to be developed and posted for review</td>
<td>Currently not allowed.</td>
</tr>
</tbody>
</table>

- **Businesses that by nature and operation can readily implement Physical Distancing (6-feet or barriers) with minimal modifications**
- Mitigation measures include:
  - Limiting the number of customers in store/waiting areas, establishing paths of travel, spatial markings on floor, or other methods required to meet physical distancing.
  - Cleaning and sanitization of high contact surfaces and common areas
  - Signs posted to remind employees and customers on COVID-19 precautions, such as hand cleaning, staying away if sick, spatial distancing, and sanitizing equipment
  - Employees are provided necessary PPE, such as face masks and gloves, as needed for task, such as incidental, brief contact with customers
  - Alternate work methods continue to be used to limit number of on-site employees to extent practical
  - Social Distancing Protocol posted at entrance and given to employees.

- **Businesses where physical distancing cannot be maintained and require additional Social Distancing methods to protect public health due to close contact with customers, such as restaurant dining rooms, barbers and dentists.**
- Mitigation Measures are under development by Public Health and Resource Management, but may include:
  - Those required for Low Risk mitigation measures
  - Routine use of Personal Protective Equipment, such as face coverings, physical barriers and gloves as applicable required due to close contact
  - Increased cleaning and sanitization of customer contact items/areas and between customers
  - Must develop a Business Protocol that will explain how Social Distancing is met
  - COVID-19 supervisor (an employee) is assigned to ensure compliance, with a focus mitigations related to close contacts within in this category

- **Due to their nature, (mass gatherings, playgrounds, etc.) participation in this activity does not allow compliance with social distancing measure and would result in large numbers of exposed people**
- Incidence of COVID-19 in the community is significantly decreased prior to re-opening.
- Guidelines not yet developed.
<table>
<thead>
<tr>
<th>Low Risk Activities (continued)</th>
<th>Medium Risk Activities (Continued)</th>
<th>High Risk Activities (Continued)</th>
</tr>
</thead>
<tbody>
<tr>
<td>• COVID-19 supervisor (an employee) is assigned to ensure compliance</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Desirable Measures:</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Availability of face coverings for employees and guests</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Availability of sanitary wipes and/or hand sanitizer</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Gloves for employees conducting transactions is recommended</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Solid transparent screening provided at transaction counters where 6 feet distancing cannot be maintained.</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
Appendix A

**SOCIAL DISTANCING REQUIREMENTS**

"Social Distancing" is maintaining at least a six-foot separation from all persons, except for family members or those in the same household or living unit or providing a comparable level of protection against exposure to respiratory droplets or secretions through the use of personal protective equipment or other physical or administrative controls. It is strongly recommended that community members use cloth face coverings when outside the home to prevent asymptomatic transmission of COVID-19 from the wearer to others. At workplaces, cloth face coverings are recommended when interacting with the public or working in areas visited by the public or shared with co-workers where social distancing is difficult to maintain. Face coverings are not recommended for children 6 years of age or under and may not be appropriate for individuals who have difficulty removing the covering without assistance.
Appendix B: Social Distancing Protocol (Updated May 5, 2020)

Business name: Click or tap here to enter text.

Facility Address: Click or tap here to enter text.

Approximate gross square footage of space open to the public: Click or tap here to enter text.

**Businesses must implement all applicable measures listed below, and be prepared to explain why any measure that is not implemented is inapplicable to the business.**

### Signage:

- [ ] Signage at each public entrance of the facility to inform all employees and customers that they should: avoid entering the facility if they have COVID-19 symptoms; maintain a minimum six-foot distance from one another; sneeze and cough into a cloth or tissue or, if not available, into one’s elbow; wear face coverings, as appropriate; and not shake hands or engage in any unnecessary physical contact.

- [ ] Signage posting a copy of the Social Distancing Protocol at each public entrance to the facility.

- [ ] Signage at areas visible to all workers, required hygienic practices including not touching face with unwashed hands or with gloves; washing hands with soap and water for at least 20 seconds; use of hand sanitizer with at least 60% alcohol, cleaning and disinfecting frequently touched objects and surfaces such as workstations, keyboards, telephones, handrails, machines, shared tools, and doorknobs; covering the mouth and nose when coughing or sneezing as well as other hygienic recommendations by the CDC.

- [ ] Gym/Fitness center only: signs posted at entrance and on each wall of the room with the equipment: Ensure touched surfaces are sanitized before and after individual use.

### Measures To Protect Employee Health (check all that apply to the facility):

- [ ] Everyone who can carry out their work duties from home has been directed to do so.

- [ ] All employees have been told not to come to work if sick.

- [ ] Symptom checks are being conducted before employees may enter the work space.

- [ ] Personal Protective Equipment (PPE) to protect from COVID-19 provided to Employees as appropriate for tasks. Employees are required to wear face coverings, as appropriate.

- [ ] All desks or individual work stations are separated by at least six feet.

- [ ] Break rooms, bathrooms, and other common areas are being disinfected frequently, on the following schedule:
  - [ ] Break rooms:
  - [ ] Bathrooms:
  - [ ] Other (Click or tap here to enter text.): Click or tap here to enter text.

- [ ] Disinfectant and related supplies are available to all employees at the following location(s): Click or tap here to enter text.

- [ ] Hand sanitizer effective against COVID-19 is available to all employees at the following location(s): Click or tap here to enter text.

- [ ] Soap and water are available to all employees at the following location(s): Click or tap here to enter text.
Copies of this Protocol have been distributed to all employees and employees have been trained on protocol.

Optional—Describe other measures: Click or tap here to enter text.

**Measures To Prevent Crowds From Gathering (check all that apply to the facility):**

- Limit the number of customers in the store at any one time to Click or tap here to enter text., which allows for customers and employees to easily maintain at least six-foot distance from one another at all practicable times.

- Employee monitors door to ensure that the maximum number of customers in the facility set forth above is not exceeded.

- Placing per-person limits on goods that are selling out quickly to reduce crowds and lines. Explain: Click or tap here to enter text.

Optional—Describe other measures: Click or tap here to enter text.

**Measures To Keep People At Least Six Feet Apart (check all that apply to the facility):**

- Placing signs outside the store reminding people to be at least six feet apart, including when in line.

- Placing tape or other markings at least six feet apart in customer line areas inside the store and on sidewalks at public entrances with signs directing customers to use the markings to maintain distance.

- Separate order areas from delivery areas to prevent customers from gathering.

- All employees have been instructed to maintain at least six feet distance from customers and from each other, except employees may momentarily come closer when necessary to accept payment, deliver goods or services, or as otherwise necessary utilizing appropriate PPE.

- Gyms/Fitness centers only: Fixed or semi-fixed equipment is spaced, blocked or removed to always ensure six feet separations. Only lap swimming/structured exercise/yoga allowed in pools and bathers are monitored to ensure six feet separation.

Optional—Describe other measures: Click or tap here to enter text.

**Measures To Prevent Unnecessary Contact (check all that apply to the facility):**

- Preventing people from self-serving any items that are food-related.

- Lids for cups and food-bar type items are provided by staff; not to customers to grab.

- Bulk-item food bins are not available for customer self-service use.

- Not permitting customers to bring their own bags, mugs, or other reusable items from home.

- Providing for contactless payment systems or, if not feasible, sanitizing payment systems regularly. Describe: Click or tap here to enter text.

Optional—Describe other measures (e.g. providing senior-only hours): Click or tap here to enter text.
**Measures To Increase Sanitization (check all that apply to the facility):**

- ☐ Disinfecting wipes that are effective against COVID-19 are available near shopping carts and shopping baskets.
- ☐ Employee(s) assigned to disinfect carts and baskets regularly.
- ☐ Hand sanitizer, soap and water, or effective disinfectant is available to the public at or near the entrance of the facility, at checkout counters, and anywhere else where people have direct interactions.
- ☐ Disinfecting all payment portals, pens, and styluses after each use.
- ☐ Disinfecting all high-contact surfaces frequently.
- ☐ No sharing of equipment between employees to the extent practical. Touch surfaces on equipment is sanitized between different employee use if must be shared.
- ☐ Optional—Describe other measures: Click or tap here to enter text.

**Measures to Ensure Compliance to Protocol:**

- ☐ A COVID-19 Supervisor, who can be an on-site employee, is designated for all periods the business is operating to ensure compliance with this protocol. A schedule of assigned staff is attached.

* Any additional measures not included here should be listed on separate pages and attached to this document.

**You may contact the following person with any questions or comments about this protocol:**

Name: Click or tap here to enter text.  
Phone number: Click or tap here to enter text.