

COUNTY ADMINISTRATOR'S OFFICE

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COUNTY OF SOLANO

COUNTY ADMINISTRATOR'S OFFICE
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To: Board of Supervisors
From: Birgitta Corsello, County Administrator
Date: February 7, 2012
Subject: Biweekly Update of Significant Issues

1. County Administrator's Update on Contracts

The County Administrator did not sign any contracts of significance since the last Significant Issues update.

2. Statewide Service Provider for Child Support Payments to Change on February 6

As required by the Personal Responsibility and Work Opportunity Reconciliation Act (PRWORA), all states are required to operate a state disbursement unit (SDU) for collections and disbursement of all child support payments. In 2004, California Department of Child Support Services entered into a contract with Bank of America to provide this service. Effective February 6, 2012, SDU operations will transition to the new service provide, Affiliated Computer Services (ACS).

Customers receiving child support payments through Electronic Payment Card (EPC) have been issued a new Debit MasterCard card that will be supported by Wells Fargo Bank. Once activated, customers will receive the following new services:

- Option to receive deposit notification and low balance alert by email, phone or text messaging
- Self-service access to account information via the web
- Expanded service at any MasterCard Member bank teller location
- MasterCard Marketplace benefits
- More ATM locations

Current VISA EPC cards will continue to be supported by Bank of America until the card has a zero balance.

Child Support payments by check or money order will continue to be mailed to CA SDU, P.O. Box 989067, West Sacramento, CA 95798-9067. Electronic payment options for employers, non-custodial parents and direct deposit for Custodial Parties will continue to be offered.

- Contact: Pamela Posehn, Director, Child Support Services, 784-3606

3. WIB Hosted Job Fair for New Salvation Army KROC Center

On Wednesday, January 18, 2012 the Workforce Investment Board (WIB) hosted a Job Fair for the Salvation Army KROC Center at the WIB's One-Stop Career Center in Fairfield.

The Job Fair was held from 9 a.m. to 3 p.m. and was attended by 382 job seekers. Participants were able to attend information sessions, which included a presentation about the overall operations of the facility; and, break-out sessions with information on the job opportunities in different departments such as Clerical Operations, Member & Guest Services, Sports and Fitness, Youth Programs, and Food Service. News coverage included Channel 31 Good Day Sacramento and Fox News Channel 40.

This new facility is scheduled to open in late spring this year. The Kroc Center's 60,000 sq. ft. of program space will offer state-of-the-art fitness and aquatic centers, a large kitchen, a multi-use gymnasium, dining facilities, and a new theater.

- Contact: Robert Bloom, Workforce Investment Board, 863-3501

4. Federal Fiscal Year 2011 Performance for Solano County Child Support Services

The Solano County Department of Child Support Services (DCSS) collected \$37,957,844 in child support during the Federal Fiscal Year ending September 30, 2011. This represents a slight increase when compared to last year. Of the \$37.9 million in child support collected, over \$30.3 million was distributed directly to families. For many families, especially those with low incomes, child support is an indispensable source of income used to meet the essential needs of children. The remaining \$7.6 million was distributed to the State and Federal government as reimbursement for child support collected while the child was receiving public assistance.

Solano County DCSS met or exceeded all goals set by State DCSS on the five Federal Performance Measures.

- Contact: Pamela Posehn, Director, Child Support Services, 784-3606

5. County Vacancy Rate

There were 2,515.10 allocated positions in the County as of the January 12, 2012 pay period, of which 183.85 or 7.31% were vacant. Departments obtained authorization to fill 106 of those vacant positions, which represents a vacancy rate of 4.35% for requested positions. A spreadsheet detailing the vacancies by department attached.

- Contact: Georgia Cochran, Interim Director of Human Resources, 784-3406



COUNTYWIDE VACANCY REPORT
For Significant Issues

Department	Current # Allocations	Current # Filled	Current # Vacant	Current # Req's	Current % Requested to Fill	Pay Period of 01/21/12		Pay Period of 01/07/12		Pay Period of 12/24/11		Pay Period of 07/09/11		Pay Period of 12/25/10		Pay Period of 07/10/10	
						Vacancy Rate for Requisitioned Positions	Vacancy Rate	Vacancy Rate for Requisitioned Positions	Vacancy Rate	Vacancy Rate for Requisitioned Positions	Vacancy Rate	Vacancy Rate for Requisitioned Positions	Vacancy Rate	Vacancy Rate for Requisitioned Positions	Vacancy Rate	Vacancy Rate for Requisitioned Positions	Vacancy Rate
Agriculture	17.5	17.5	0	0	N/A	0.00%	0.00%	5.71%	5.71%	5.71%	5.71%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Assessor/Recorder	47	46	1	1	100.00%	2.13%	2.13%	2.13%	2.13%	2.13%	2.13%	2.22%	10.20%	7.69%	9.43%	2.00%	5.77%
Auditor/Controller	29	29	0	0	N/A	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	3.33%	3.23%	3.23%	3.13%	3.13%
Board of Supervisors	10	10	0	0	N/A	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Cooperative Extension-UC	2	2	0	0	N/A	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
County Administrator's Office	24	22	2	0	N/A	0.00%	8.33%	0.00%	8.33%	0.00%	4.17%	4.00%	7.69%	4.00%	7.69%	11.54%	14.81%
- CAO - Administration	14	13	1	0	N/A	0.00%	7.14%	0.00%	7.14%	0.00%	0.00%	7.14%	13.33%	7.14%	13.33%	20.00%	25.00%
- CAO - Clerk of the BOS	2	2	0	0	N/A	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
- CAO - 1st 5	8	7	1	0	N/A	0.00%	12.50%	0.00%	12.50%	0.00%	12.50%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
County Counsel	17.55	17.55	0	0	N/A	0.00%	0.00%	5.70%	0.00%	0.00%	0.00%	0.00%	6.76%	0.00%	2.11%	0.00%	2.96%
Child Support Services	105	104	1	1	100.00%	0.95%	0.95%	0.00%	0.95%	0.00%	0.95%	3.85%	4.76%	7.41%	5.66%	1.90%	3.27%
Information Technology	52	52	0	0	N/A	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	1.92%	0.00%	1.75%	0.00%	0.00%
District Attorney	109	103	6	1	16.67%	0.96%	5.26%	0.95%	4.39%	1.89%	4.39%	1.91%	10.15%	0.00%	6.81%	0.85%	6.30%
- Office of Family Violence Prevention	5	5	0	0	N/A	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	20.00%	N/A	N/A	N/A	N/A
General Services	89	87	2	0	N/A	0.00%	2.25%	0.00%	2.25%	0.00%	2.25%	1.07%	1.07%	0.86%	2.53%	0.00%	3.20%
Health & Social Services	1032.95	920.35	112.60	57	50.62%	5.83%	10.90%	5.13%	9.79%	5.12%	9.60%	4.42%	10.83%	3.13%	7.20%	4.62%	8.14%
- H&SS - Admin	72	64	8	4	50.00%	5.88%	11.11%	2.99%	10.96%	2.99%	10.96%	9.66%	12.08%	0.00%	2.58%	0.00%	5.56%
- H&SS - CWS	108	97	11	8	72.73%	7.62%	10.19%	3.00%	3.00%	3.00%	3.00%	6.00%	9.62%	0.00%	1.90%	7.62%	8.49%
- H&SS - E&ES	308.8	280.8	28	24	85.71%	7.87%	9.07%	7.82%	8.42%	7.80%	8.10%	5.50%	10.43%	2.33%	6.67%	3.56%	5.19%
- H&SS - FHS	127.75	94.75	33	15	45.45%	13.67%	25.83%	13.79%	26.04%	13.79%	26.04%	10.61%	13.81%	4.72%	8.50%	14.00%	14.55%
- H&SS - IHSS	3.75	3.75	0	0	N/A	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	20.00%	0.00%	25.00%
- H&SS - MH Managed Care	5	5	0	0	N/A	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	25.00%	0.00%	25.00%	0.00%	12.50%
- H&SS - MH	134.6	123	11.6	2	17.24%	1.60%	8.62%	0.79%	7.13%	0.79%	7.13%	0.68%	15.32%	4.20%	10.90%	4.50%	11.61%
- H&SS - ODAS	55.5	53.5	2	1	50.00%	1.83%	3.60%	1.83%	3.60%	1.83%	3.60%	3.60%	10.08%	3.48%	9.76%	0.00%	2.06%
- H&SS - PHS	126.55	113.55	13	2	15.38%	1.73%	10.27%	1.71%	9.28%	1.71%	9.28%	0.87%	8.80%	6.69%	8.72%	3.72%	8.33%
- H&SS - Substance Abuse	17.5	17.5	0	0	N/A	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	5.13%	7.50%
- H&SS - Tobacco Prev/Edu	2	2	0	0	N/A	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
- H&SS - Welfare Admin	71.5	65.5	6	1	16.67%	1.50%	8.39%	3.01%	9.79%	2.96%	8.39%	0.00%	4.20%	4.32%	5.67%	5.76%	8.14%
Human Resources	26	25	1	0	N/A	0.00%	3.85%	0.00%	3.85%	0.00%	3.85%	0.00%	5.66%	3.64%	3.64%	3.85%	10.71%
Library	113.5	112.25	1.25	0	N/A	0.00%	1.10%	0.00%	1.10%	0.00%	1.10%	0.00%	3.22%	0.00%	5.86%	0.00%	5.26%
Probation	195.1	175.1	20	10	50.00%	5.40%	10.25%	9.27%	9.74%	7.35%	8.60%	2.11%	9.49%	0.92%	1.83%	0.00%	2.44%
Public Defender	71	68	3	4	133.33%	5.56%	4.23%	5.48%	4.17%	2.82%	4.35%	4.35%	2.70%	2.70%	4.35%	4.35%	4.35%
Resources Management	111.5	106.5	5	4	80.00%	3.62%	4.48%	2.74%	4.48%	2.74%	4.48%	0.90%	2.64%	2.74%	2.71%	0.00%	2.72%
- Delta Water Act Division	1	1	0	0	N/A	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
- Public Works	60.5	57.5	3	3	100.00%	4.96%	4.96%	6.61%	6.61%	5.04%	6.61%	1.65%	3.25%	4.72%	4.72%	0.00%	1.57%
- Resource Management	50	48	2	1	50.00%	2.04%	4.00%	2.00%	2.00%	0.00%	2.00%	0.00%	1.96%	0.00%	2.17%	0.00%	4.35%
Sheriff's Office	425	398	27	26	96.30%	6.13%	6.82%	6.60%	6.82%	6.37%	6.35%	2.22%	2.45%	0.99%	1.47%	2.92%	3.27%
- Sheriff Animal Care Services	16	15	1	1	100.00%	6.25%	6.25%	6.25%	6.25%	0.00%	0.00%	0.00%	0.00%	N/A	N/A	N/A	N/A
Treasurer-Tax Collector-County Clerk	13	12	1	1	100.00%	7.69%	7.69%	0.00%	7.69%	8.33%	15.38%	7.69%	7.69%	0.00%	0.00%	0.00%	6.67%
Veterans Services	4	4	0	0	N/A	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	20.00%	0.00%	0.00%	16.67%	0.00%	0.00%
Countywide Total	2515.10	2331.250	183.850	106.00	57.66%	4.35%	7.31%	4.50%	6.85%	4.18%	6.60%	2.93%	7.27%	2.32%	4.93%	2.79%	5.56%