

**INMATE GENERAL INFORMATION
CUSTODY DIVISION RULES & DISCIPLINARY PENALTIES**

For

**SOLANO COUNTY SHERIFF'S OFFICE
DETENTION FACILITIES**



SHERIFF THOMAS A. FERRARA

SOLANO COUNTY SHERIFF'S OFFICE
INMATE PHONE PIN INSTRUCTIONS

NAME: _____

INMATE #: _____

Do not give or show anyone your PIN #. See the instructions below on how to change your PIN.

PHONE PIN CHANGE INSTRUCTIONS

1. Press 1 for English or 2 for Spanish, then press 0 for collect.
2. Enter your 6-digit # shown above.
3. Enter the MM/YY 4-digit security code of your DOB (Date of Birth) – This is a temporary code) – Example 03/24/1965 your 4-digit pin is 0365.
4. You will have to create your own unique 4-digit security code cannot be all zeros (0000) or the same as the MM/YY format temporary security code.

After you have taken these steps to establish your pin # you will have to enter your 6-digit inmate # plus your unique 4-digit security code # for all future calls.

If you forget your PIN # fill out an inmate request form stating you need your PIN # reset. Once your PIN # has been reset you will need to follow the steps above to create a new PIN #

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Solano County Sheriff's Office

Values, Mission and Goals



*Dedicated to the protection and well-being of every person
in Solano County by providing excellent community
service*

Goals

- *Provide effective public safety services.*
- *Provide safe, humane and secure jails, courts and other County facilities.*
- *Maintain a healthy, professional, productive and diverse workforce.*
- *Embrace community partnerships.*

GENERAL INFORMATION RULES & DISCIPLINARY PENALTIES

Pursuant to California Administrative Code, Title 15, Division 1, Subchapter 4, Minimum Standards for Local Detention Facilities, the following rules and disciplinary penalties are established to guide inmate conduct.

You are reminded that all laws of the State of California and all ordinances of the County of Solano relative to criminal behavior are fully in effect while you are at this facility. Violations may result in civil or criminal prosecution. Violations of any rules of this facility may subject you to disciplinary action.

Please read your INMATE RULE BOOK and make yourself familiar with the rules, it will benefit you and assist in making your time in custody as incident free as possible.

DISCIPLINARY PENALTIES

Each of the rules is followed by a code letter: (C), (M), (m), which indicates the range of disciplinary penalties which can take place for a violation of that rule. The severity of the penalty may be reduced by the Classification Officer having hearing authority. The code letters are identified as follows:

CRIMINAL VIOLATION (C)

Inmates in violation of this type of rule may have criminal charges filed against them and be subject to prosecution in the courts systems. In addition, he/she may also be disciplined administratively, such as but not limited to:

- a. Loss of privileges
- b. Forfeiture of "good time" credits earned under 4019 PC
- c. Forfeiture of "work time" credits earned under 4019 PC
- d. Disciplinary separation up to ten (10) days
- e. Reclassification to a higher level of security

MAJOR VIOLATION (M)

Inmates in violation of this type of rule are subject to the disciplinary penalties which shall be directly related to the gravity of the rule infraction. Forms of discipline include one or more of the following but not limited to:

- a. Loss of privileges
- b. Extra work details
- c. Forfeiture of "good time" credits earned under 4019 PC
- d. Forfeiture of "work time" credits earned under 4019 PC
- e. Disciplinary separation up to ten (10) days
- f. Reclassification to a higher level of security

MINOR VIOLATION (m)

Inmates in violation of this type of rule are subject to the disciplinary penalties which shall be directly related to the gravity of the rule infraction. Forms of discipline include one or more of the following, not to exceed one week in duration but not limited to:

- a. Removal of Commissary privileges
- b. Removal of Television privileges
- c. Removal of Visiting privileges
- d. Removal of Telephone privileges
- e. Oral or written reprimand (verbal warning-formal and informal)

In those incidents where an incident report is prepared and discipline is requested to be administered, a hearing will be scheduled. This hearing will be in accordance with Title 15, section 1081.

INMATE DISCIPLINE

Pursuant to Title 15, sections 1080 et seq., the following rules and disciplinary penalties are established to guide inmate conduct. These rules shall be issued to each inmate prior to housing.

For those inmates who are sight or hearing-impaired, illiterate, or unable to read English, provisions shall be made for the jail staff to effectively communicate and verbally instruct them regarding jail rules, disciplinary procedures and penalties. Disciplinary measures are defined as actions taken by jail personnel that result in greater restrictions on the access of inmates to those rights and privileges customarily enjoyed by other inmates, including but not limited to telephone, visitation, recreation, reading materials and commissary. Discipline may include actions that result in loss of good time credits, work time credits, removal from work details, change in custody status, transfer to more secure housing units and disciplinary separation status. However, this shall not preclude the facility administrator or facility manager from administratively removing any inmate for reasons of personal, mental, or physical health, or under circumstances in which the safety of inmates, staff, program, institutional security, or community is endangered nor will it preclude the facility manager from ceasing to deduct work time credits when any inmate refuses to perform assigned labor.

After removal to more secure classification, an inmate may request a review of his/her classification plan no more often than 30 days from his last review.

INMATE DISCIPLINE PROCEDURES

1. One or more members of the Sheriff's Office Classification Unit will act on all formal charges of violation of facility rules by inmates, and shall have investigative and punitive powers. Staff so designated shall not participate in disciplinary review if they are involved in the charges.
2. Minor acts of non-conformance or minor violations of rules may be handled informally by any staff member by counseling or advising the inmate of expected conduct.
3. Major violations or repetitive minor violations of rules shall be referred in writing by the staff member observing the act to the Classification Unit.

The on-duty sergeant shall schedule a hearing to be held within seventy-two (72) hours of you being informed of the charges, in writing.

4. Whenever an inmate is accused of violating rules, he/she may be housed on administrative separation pending a hearing for the safety and security of the facility; however, a hearing will be held before disciplinary action is taken. A written finding shall be made in the hearing report justifying action taken.

5. The subject inmate shall be given a written notice describing charges brought against him/her no less than 24 hours before the hearing; only said charges shall be considered by the hearing officer(s). The inmate shall have the opportunity to respond to said charges and the right to present evidence, including witnesses. The inmate shall NOT have a right to cross-examine witnesses.
6. The hearing officer(s) shall provide inmate with written statements of findings and the discipline to be imposed. The degree of punitive actions taken by the officer shall be directly related to the rule infraction and within permissible limits.

FORMS OF DISCIPLINE

Inmates may be subject to both administrative and criminal charges if the violation is of such nature that it warrants both. Acceptable forms of discipline shall consist of, but not be limited to the following:

- | | |
|----------------------------|------------------------------------|
| a. Loss of Privileges | d. Removal from work details |
| b. Disciplinary separation | e. Forfeiture of work time credits |
| c. Reclassification | f. Forfeiture of good time credits |

LIMITATIONS ON DISCIPLINARY ACTIONS

The Penal Code and the State Constitution expressly prohibit all cruel and unusual punishment. Additionally, the following limitations also apply:

1. No inmate shall be held in disciplinary separation status for a period of time longer than ten (10) consecutive days without a finding on a new charge or violation of the facility rules and regulations.
2. Penal Code Section 4019.5 expressly prohibits the delegation of authority to any prisoner or group of prisoners to exercise the right of punishment over any other prisoner or prisoners.
3. In no case shall a safety cell be used for disciplinary purposes.
4. No inmate may be deprived of the implements necessary to maintain personal hygiene.
5. Food shall not be withheld as a disciplinary measure; however, inmates may be placed on a disciplinary separation diet. Per Title 15 section 1247, such a diet shall be served twice in each 24-hour period and shall consist of one-half loaf of the meatloaf described in "Guidelines for the Establishment and Operation of Local Detention Facilities" along with two slices of whole wheat bread and at least 1 quart of water.

6. Correspondence privileges shall not be withheld except in cases where the inmate has violated correspondence regulations. Correspondence may be suspended due to safety and security concerns as deemed necessary by the Facility Commander.
7. In no case shall access to counsel be suspended as a disciplinary measure.
8. An inmate may be administratively relocated for reasons of personal, mental or physical health, or under any circumstances in which the safety and security of the inmates, staff, program, institutional security or community is endangered, pending review.
9. An inmate may be removed from a work detail when he/she has exhausted their ability to accumulate work credits, and not as a result of a disciplinary action.

REPORTS

Copies of rule violation reports and report of disposition of each shall be retained in the inmate's classification record, and a copy shall be given to the inmate.

INMATE RULES

VERBAL (v), MINOR (m), MAJOR (M), and CRIMINAL (C) VIOLATIONS

1. Inmates will obey the laws of the United States, the State of California and the County of Solano. (C) 401
2. Inmates will obey all lawful orders of the jail staff. (M) 302
3. Inmates shall possess only those items issued by the jail, purchased from commissary or approved by Jail Administration and items shall not be altered. (M) 303 (C) 403
4. Inmates will not mark, break or destroy county buildings or property, including property purchased by the Inmate Welfare Fund. (M) 304 (C) 404
5. Inmates will not gamble, in any way, including card games, dice games, raffles or drawings. (M) 305 (C) Criminal 405
6. Inmates will not furnish false information to the jail staff, this includes PREA complaints. (M) 306 (C) 406
7. Inmates will not alter money balance on commissary forms. (M) 307 (C) 407
8. When requested, told or ordered to lockdown, inmates will go directly to their cell/bed. If the cell door is close remain at your door until opened by an officer. (M) 308

9. Inmates will not possess any weapon or any type of implements which could inflict injury. (M) 309 (C) 409
10. Inmates will not possess matches or ignitors or start a fire of any type, for any reason. (M) 310 (C) 410
11. Fighting is prohibited. (M) 311 (C) 411
12. Inmates will not engage in horseplay. (M) 312
13. Inmates will not threaten or imply a threat towards jail staff, the public or other inmates. (M) 313 (C) 413
14. Jail issued clothing is not to be used for any purpose other than its intended use, shall be worn appropriately, and shall not be altered in any way. (v) 114 (m) 214
15. Possession of tattoo kits or tattoo paraphernalia is prohibited. (M) 315 (C) 415
16. Inmates are not to give or receive tattoos while in custody. (M) 316 (C) 416
17. Inmates will submit to a cell search and/or authorized strip search upon the direction of an officer. (M) 317
18. Inmates will not be loud boisterous or offensive. (v) 118 (m) 218
19. Inmates will not push, shove or line jump. (v) 119 (m) 219
20. Inmates will not make obscene gestures or remarks to another inmate or jail staff. (M) 320
21. Inmates will not communicate, in any way, with an inmate of the opposite sex. (M) 321
22. Inmates will not expose their person or private parts thereof, for the purpose of annoying others Per Penal Code Section 314. (M) 322 (C) 422
23. Inmates shall not send or receive mail from an inmate confined in any Solano County Jail Facility without prior written consent of Facility Commanders. (M) 323
24. Inmates will not communicate, in any way, with an inmate in another security status or housing area. (M) 324
25. Inmates will not pass to, or receive, any items from an inmate in another security status, on disciplinary status, or housing area. (M) 325

26. Inmates will not communicate, in any way, with inmates classified on disciplinary status. (M) 326
27. Inmate will not pass or receive water through doors. (M) 327
28. Inmate will treat staff and visitors with courtesy and respect. (v) 128 (m) 228
29. Inmate will address staff by their last name, i.e. "Officer Jones". (v) 129 (m) 229
30. Inmates will not report to visiting without permission of the jail staff. (v) 130 (m) 230
31. Inmates will not have anything in their possession other than court paperwork and/or eye glasses during visiting, court or work detail. (v) 131 (m) 231
32. Inmates will not accept anything from a visitor or give anything to a visitor without an officer's approval. (M) 332 (C) 432
33. Inmates will immediately swallow medications dispensed by the Facility Nurse and may be subject to search to verify consumption of medication. (M) 333
34. Giving away or selling medication is prohibited. (M) 334 (C) 434
35. Possession of unauthorized or excessive medication is prohibited. (M) 335 (C) 435
36. Inmates with "Lay-In" or "No-Duty" slips signed by the medical staff must present them to the jail staff upon request. (v) 136 (m) 236
37. Inmates will not consume or manufacture any unauthorized drug or alcoholic beverage. (M) 337 (C) 437
38. Inmates will not prepare or consume unauthorized foods or beverages. (M) 338
39. All regularly scheduled, daily meals will be consumed within 15 minutes of from when served and will not be stored. (v) 139 (m) 239
40. Inmate kitchen crew will not remove any food, drink or any item from the kitchen or dining area. (m) 240
41. Inmates assigned to kitchen crew will wear jail issued hair nets or food service hats. (m) 241
42. Inmates assigned to kitchen work will scrub their hands and nails thoroughly prior to handling food. (M) 342

43. Module workers will wear gloves and hair nets when serving food. (M) 343
44. Inmates assigned to kitchen duty will not be allowed in the kitchen without the supervision of a cook or officer. (M) 344
45. Inmates will not remove any property from their work area without approval from the jail staff. (M) 345 (C) 445
46. Inmates will report promptly to their assigned work area, perform their assigned tasks and follow directions of the jail staff. (M) 346
47. Inmates will remain in their assigned work area unless given permission to leave by the jail staff. (M) 347
48. Inmates will send and receive mail only through official channels .Third party mail is strictly prohibited. (M) 348
49. Letters sent out must show the full name and facility address of the sender on the outside of the envelope. (m) 249.
50. Possession of money within the facility is prohibited. (M) 350 (C) 450
51. Inmates will not give, loan, or borrow money from other inmates. (M) 351 (C) 451
52. Smoking is not allowed in Solano County Detention Facilities. (M) 352
53. Inmates will not enter the assigned living area of another inmate. (M) 353
54. Inmates will not visit in a dayroom where he is not assigned, for any reason, including watching TV or using the telephone. (M) 354
55. Inmates will remain on their own bed after lights out, except for necessary bathroom trips. (M) 355
56. Inmates will not retain excessive personal belongings in their cell or on the floor of any housing unit. (v) 156 (m) 256
57. Inmates are responsible for all clothing and bedding issued to them. (M) 357 (C) 457
58. Clothing and bedding beyond issue are prohibited. (M) 358
59. Inmates will not hang photographs or any other item up for display. Inmates will not block windows with any items. (v) 159 (m) 259
60. Inmates will not have more than one current newspaper in their possession. (m) 260

61. Inmates will keep their cells neat and clean at all times. (v) 161 (m) 261
62. Inmates beds are to be made before 8:00 AM or after first unlock. (v) 162 (m) 262
63. Inmates bedding shall not be placed on the floor unless otherwise directed by correctional or medical staff. (m) 263.
64. Furniture or bedding may not be placed in such a way as to conceal occupant of cell. (M) 364
65. Bedding will not be removed from cell without Authorization of jail staff. (v) 165 (m) 265
66. Makeshift hammocks and clotheslines are prohibited. (m) 266
67. Inmates will not cover/obstruct or tamper with night lights, fire/smoke detectors, windows, food service port, microwaves, air vents, intercoms, electrical, plumbing or mechanical devices. (M) 367 (C) 467
68. Inmates will not stop up plumbing by placing foreign matter into the toilets or sinks. (M) 368 (C) 468
69. Inmates will not collect or store cleaning supplies in their cell or dayroom. (M) 369
70. Inmates will not stand on furniture, sinks, toilets, beds, or other structures unless necessary to access a top bunk (v) 170 (m) 270
71. Inmates will not construct or use makeshift tables or shelves in their living areas. (m) 271
72. Inmates will not trade, exchange or give personal property to/with another inmates. (v) 172 (m) 272
73. All cell doors and food ports will remain closed and locked at all times unless opened by correctional staff. (M) 373
74. Kitchen workers will not tamper with food. (M) 374
75. Inmates will not make telephone calls to the Administration Office without permission. (M) 375
76. Inmates will wear jail issued pants, shirt and shoes when outside of their sleeping area, bathroom or shower area. (v) 176 (m) 276
77. Inmates will not wear headbands or makeshift headgear. (v) 177 (m) 277

78. Inmate workers are required to shave prior to reporting to their work assignment(s). An inmate assigned to work in food preparation, processing or serving areas, and/or around machinery, or in high fire hazard areas, may be required, for safety and sanitation reason, to further limit his/her grooming in order to properly wear such health and safety equipment as is deemed necessary by staff, including but not limited to, hair nets, safety head coverings, etc. (v) 178 (m) 278
79. Inmate workers are permitted to have mustaches, and sideburns, and shall not extend more than one-half inch in length outward from the face which will be trimmed. (m) 279
80. Inmate workers hair will be clean, neatly styled, and groomed when he/she is on duty. Inmates hair shall not have lettering, numbering, or designs of any kind cut, shaved, dyed, painted or in any way placed in the hair or on the scalp or face of the inmate. (m) 280
 - a. Hairstyles, including but not limited to braids, cornrows, weaves or ponytails, shall be required to unbraid, undo, or take down their hair, as applicable, for thorough inspections as instructed by correctional staff to ensure hair is free of contraband.
(refer to rule #78 if applicable).
 - b. Hair shall not extend over the eyebrows; cover the inmates face or pose a health and safety risk. If hair is long, it shall be worn in a neat, plain style, which does not draw undue attention to the inmate.
(refer to rule #78 if applicable).
81. Fingernails cannot be longer than ¼” past the fingertip. (m) 281
82. Legal Mail envelopes will be used for legal mail only and no other purpose.
(m) 282
83. Inmates will not produce or possess any gang related material. (m) 283
(M) 383
84. Inmates will not display hand or gang hand signs. (M) 384
85. No jewelry may be worn, with the exception of authorized religious articles, and only if they do not interfere with the safe and orderly conduct of the facility, and only when the appropriate waiver has been signed by the inmate and approved by the chaplain. (m) 285
86. Inmates will not “gas”, i.e. throw any human excrement or other bodily fluids at jail staff or anyone else. (M) 386 (C) 486.
87. Assault, both physical or sexual of inmate and/or staff is prohibited. (M) 387
(C) 487
88. Inmates will not be in possession of illegal substances. (M) 388 (C) 488

INMATE GRIEVANCE PROCEDURE

The purpose of the Inmate Grievance Procedure is to establish a consistent and equitable procedure for handling inmate grievances by providing the inmate with communication that can answer questions and reduce the necessity for many formal legal challenges and inquiries.

If you have a grievance, notify the on-duty custodial staff and you will be provided with a grievance form. Submit your grievance form utilizing the grievance boxes located within the housing unit. If you have an emergency grievance, submit your grievance form to custody staff, a shift supervisor will be notified and appropriate action will be taken. You will be provided with a receipt which will generate a grievance reference number. Your grievance will receive a timely response.

The INMATE GRIEVANCE FORM is to be used when the inmate has one, specific complaint pertaining to the conditions of his/her confinement, including but not limited to custody, medical treatment, jail policies and procedures, or other related matters. The Form shall be submitted within three (3) days of the incident or circumstance being grieved so that the matter may be promptly investigated. There are no time limits for grievances related to allegations of sexual abuse. Court orders cannot be grieved.

INMATE GRIEVANCE LEVELS

There are two levels at which an inmate grievance may be resolved. Every attempt will be made to resolve the grievance at the lowest possible level. Inmates are encouraged to discuss the problem with the Floor Officer prior to submitting a grievance. If the Floor Officer is unable to resolve the problem, then you may deposit the INMATE GRIEVANCE in the grievance box. Emergency grievances may be submitted to the Floor Officer who will deliver it to the Supervisor (Level 1 on the form) who supervises the area in question.

Level 1 – Supervisor/Floor Sergeant

The Supervisor will review the inmate's grievance and provide a Level 1 response with name, date, and a description of the resolution method. If the Supervisor cannot resolve the grievance it will be indicated: "No resolution, referred to Level 2".

Level 2 - Facility Commander or Designee

The Facility Commander or designee will attempt to resolve all grievances in an equitable manner.

SPECIAL INFORMATION

All grievances regarding medical treatment, food service, commissary, and programs will be referred to the appropriate supervisor who will respond to the grievance in the Level 1 Section of the form.

TIME LIMITS

Each level will respond in writing to an inmate's grievance within the following time limits:

Level 1 - 10 business days

Level 2 - 15 business days (excluding weekends and holidays).

RIGHT TO APPEAL

If an inmate is dissatisfied with the level one resolution, he or she may appeal to the next higher level **by resubmitting your original grievance** form writing "APPEAL" at the top. This form shall be completed within three (3) days of the level one response and directed to the appropriate level.

WRITS

Nothing in this procedure will restrict an inmate's legal right to file a Writ with the court or seek any other form of legal relief.

VOTING

Voting by the inmates will be done by absentee voting only. Requests for Absentee Voter Registration Forms must be made in a timely manner by submitting an Inmate Request Form to any officer. The Absentee Voter Registration forms are obtained and distributed to each facility by the Programs Officer.

RELIGIOUS SERVICES

The Custody Division Chaplain makes weekly rounds to each inmate module. Religious requests may be made in person or via an Inmate Request form and forwarded to the Custody Division Chaplain.

PROGRAMS & SERVICES

The Solano County Sheriff's Office offers a variety of programming options, including some specialized services. For additional information, submit an Inmate Request form to the Facility Programs Officer.

LAUNDRY

All laundry exchange is done once a week. Days and times will be posted in the modules.

INMATE REQUESTS

If you have a question or a request that cannot be answered by your module officer, please fill out an Inmate Request form. You can obtain an Inmate Request slip from your floor officer. Your request form will be answered and returned as soon as possible.

- All incoming mail shall be opened and inspected.
- Opening and scanning of legal mail will be conducted in the presence of the inmate.
- Mail will be distributed daily, except Sundays and Holidays.
- Mail will be delivered only to the inmate addressed. Identification will be checked.

TELEPHONES

There are telephones available for use by all inmates, during unlock time. As posted, calls from the jail telephones may be recorded or monitored for the safety and security of the Sheriff's Office detention facilities. Inmates are responsible for telephone call charges or callers will be prompted to accept or decline collect call charges.

STATE PAROLE OFFICES:

Fairfield	(707) 428-2016	Concord	(925) 602-6550
Vallejo	(707) 648-5372	San Francisco	(415) 703-3184
Richmond	(510) 412-5820	Sacramento	(916) 262-2125

DIRECT DIAL/FREE OF CHARGE

You may access the following County Offices by pressing 1 (for English) or 2 (for Spanish), then press the # (pound) key prior to pressing any of the following speed dial numbers:

- #20 **Fairfield Public Defender (felony)**
- #21 **Probation Office**
- #22 **Vallejo Public Defender (felony)**
- #23 **Fairfield Conflict Defender**
- #24 **Vallejo Conflict Defender**
- #25 **Vallejo Public Defender (misdemeanor)**
- #26 **Fairfield Public Defender (misdemeanor)**
- #27 **Crime Tips**
- #93 **SafeQuest/Report of Sexual Assault in Custody (PREA) **this is a direct dial unmonitored phone number**.**

All telephones are turned off at lockdown and at other such times as deemed necessary to preserve safety and security of the facility.

INMATE VISITATION

The Solano County Sheriff's Office has implemented video visitation within all three of its detention facilities.

ON SITE VISITATION RULES

All visitors must be registered with iWebVisit.com in order to be scheduled for an on-site visit; there are two options in which a visitor may register:

Visitors may go directly to <http://www.iwebvisit.com> and create an account online in advance to save time. Visitors may also go to the visitors' lobby, provide a valid government ID, showing a current photograph and date of birth and a valid email address

(not required). Staff may then register into the iWebVisit.com system. Visitors will receive an email with further instructions and information about the benefits of remote visits.

ON SITE VISITATION RULES AND GUIDELINES

1. On-site visitation is currently only offered at the Justice Center Detention Facility located at 500 Union Ave, Fairfield, CA 94533. This is subject to change.
2. All visitors must present valid government picture identification, such as a DMV issued California Driver's License, California Military ID or Passport with a valid exit stamp if not U.S.
3. All visitors must be at least 18 years of age unless accompanied by a parent (showing proof by means of an original birth certificate), a legal guardian (court order is required) or emancipation by the court (emancipation order required). There are NO exceptions.
4. A parent or legal guardian may bring no more than two children and one infant with them to a visit. Parents shall promptly attend to unruly children. Children will not be left unattended in the lobby.
5. Visitors will not be permitted to visit for the following; no shoes, no shirt, wearing swimsuits or swim tops. Shorts higher than 3" above the knee, halter tops, tube tops or thin strapped or see through blouses of any kind. Any garment that reveals excessive flesh is unsuitable for visiting.
6. Additionally, any visitor wearing gang related clothing or clothing with nudity, drugs, violence or illegal activity will not be permitted.
7. Visitors will not be allowed to bring in personal items for the inmates. Money may be deposited for the inmate via the cash kiosk which can be located at all Sheriff's Detention Facilities:
 - Justice Center Detention Facility: 500 Union Avenue, Fairfield, CA 94533
 - Claybank Detention Facility: 2500 Claybank Road, Fairfield, CA 94533
 - Stanton Correctional Facility: 2450 Claybank Road, Fairfield, CA 94533
8. Any action(s) which does not promote a harmonious atmosphere or compromises the safety and security of the facility may be grounds for refusal or termination of a visit as deemed by the Supervising Correctional Officer.
9. An inmate who has been released from custody may not visit any inmate in custody for 30 days after release.
10. Parolees on "active parole status" WILL NOT be permitted to visit in Solano County Facilities.
11. NOTHING may be given to or received from the inmate.

12. Clergymen with proper credentials and clearance from the Sheriff's Office will be allowed to visit with an inmate who is identified by such clergy as their parishioner. This visit will be conducted in the same manner as an official visit, and occur during or outside regular visiting hours. A clergy visit shall not exceed 30 minutes.
13. Per Penal Code §4575(a), wireless communication devices, including, but not limited to, cell phones, pagers, or wireless internet devices, and/or electronic devices are strictly prohibited within the detention facilities. Violation is a misdemeanor, punishable by a fine not to exceed \$1000.

GENERAL VISITING INFORMATION

The visiting week for all facilities begins on SUNDAY. Inmates can receive one hour of remote visitation per week free of charge. Inmates are allowed two on-site (2) thirty-minute visits per week. A thirty-minute visit can be shared by up to 3 visitors. Sharing a thirty-minute visit will equal approximately 10 minutes by each visitor. In the event there is more than one visitor for an inmate and visitors are sharing the time, the first visitor will be allowed into the visiting area, the remaining visitor(s) must wait in the visiting lobby area for their turn. Visiting times are subject to change. It is the inmate's responsibility to notify their visitors of their current facility or housing location.

JUSTICE CENTER DETENTION FACILITY

Visitors may call (707) 784-7101 for inmate status and visiting information. The (JCDF) Visiting Lobby CLOSSES at 5:00 p.m. on Wednesday & Thursday.

Inmates are provided a visiting area in which they may communicate with their visitor via a telephone and glass window or iWeb video visitation. As posted, non-attorney conversations may be recorded or monitored for the safety and security of the Sheriff's Office detention facilities.

CLAYBANK & STANTON FACILITIES

Visitors may call 707-784-4830 for inmate status and visiting information. The (SCF) visiting lobby closes at 10:00 p.m. and is closed Sundays. Remote video visits may take place on the weekends.

All visits for both facilities are conducted only through iWeb video visitation at this time. Visitors will register at the Stanton Correctional Facility. Please check with custody staff for visiting schedule as it is subject to change. As posted, non-attorney conversations may be recorded or monitored for the safety and security of the Sheriff's Office detention facilities.

INMATE MONEY INFORMATION

All inmates will have a money account: balance provided on your Commissary Order form. Friends and family can fund an inmate's account multiple ways:

- Debit/Credit/Cash or Green Dot Money Pak at Kiosk, located in facility lobbies.
- Telephone, toll free 1-866-232-1899
- Online at www.touchpaydirect.com

They must have the following information to fund an account:
Solano County, CA, Facility Locator: **294501**; Inmate name and Inmate ID number.

Money sent to you via mail **MUST** be in the form of a Money Order made out as follows:
PAY TO THE ORDER OF: INMATE'S NAME. The money order must also include the sender's name and address. Please do not have cash sent through the U.S. Mail. It will be returned to sender.

The jails are not financial institutions, and do not provide inmate banking services.

Inmates, who have a fund balance upon release, will receive either a debit card, or a check in the mail. You must provide an updated address. It will take approximately 3 to 5 days (excluding weekends and holidays) to process the check and get it into the mail.

Transfer of money between inmate accounts will not be allowed.

When an inmate is released from custody, he may not put money in another inmate's money account for ninety (90) days

ITEMS ALLOWED WITHIN YOUR CELL

1	Mattress	2	Blankets
1	Sheet	1	Mattress Cover
2	Pants	1	Pair of Shoes
2	Shirts	3	Pair of Socks
1	Roll toilet paper	1	Pair of Shower Shoes
3	Sets of underwear	1	Towel

**The amount of clothing allowed within your cell may vary depending upon the laundry program in effect for that area.

- Blue net bag, 1 per inmate.
- Limit of five (5) photographs (no larger than 4" x 7"), **NO POLAROID.** No exchanges.
- Legal papers, prescription glasses, medical alert bracelet/necklace, address book (without metal spirals).
- Books, (religious and/or library materials or magazines) any combination thereof with a maximum of five (5) only. (Exception: Books for Educational Program when approved by the Facility Commander).
- 1 newspaper per inmate limit within cell.
- Items purchased from the commissary and personal mail received must fit in the blue net bag provided per inmate.

*Any altered, excessive, or stockpiled items will be considered contraband and shall be confiscated from the cell and discarded. This may result in further disciplinary action.

CLASSIFICATION

Inmates will be classified at a hearing/interview to identify and separate inmates with distinct behavioral patterns into groups to ensure the safety and security of the inmate, staff and facility. At the hearing/interview, inmates will be classified and assigned a housing location by a Classification Officer.

All inmates are entitled to a classification review once every thirty (30) days and when there is a change in sentence status, behavior patterns, incident reports, disciplinary actions, rule violations, or referrals.

An inmate can file a written grievance about their current classification. Such a grievance will be answered within ten (10) days. In the event the inmate disagrees, they may file an appeal to the Facility Commander whose decision is final.

COMMISSARY

Commissary is available once a week. Days and times will be posted in the modules. Indigent inmate(s) being housed will receive weekly and monthly, "Free Line" items. Weekly items may include: 2 envelopes, 1 pen, floss loop, soap, and 4 pieces of paper. Monthly items include: 1 toothbrush and toothpaste. To qualify as indigent, inmates must have \$1.10 or less on their books for at least 2 weeks.

Friends and family members may purchase and send commissary gift packs via the internet by going to <https://solanoca.icaregifts.com>.

DINING

All Inmate meals will be served in your assigned cell. Kitchen Inmate Workers, while on duty, will eat their meals in the kitchen area. Inmates in temporary holding areas prior to housing, and inmates in tunnel or court holding will receive bagged meals. Special dietary requests for religious purposes must be made through and approved by the Facility Chaplain. Special dietary requests for medical purposes must be made through and approved by Medical staff.

MARRIAGES

Information may be requested regarding inmate marriages through the Facility Chaplain.

RECREATION/TELEVISION

The television sets will be turned on after work details are completed and the day rooms and cell areas have passed inspection satisfactorily. Television will be turned off at lockdown. The television volume will not be so loud as to hinder an Officer in the performance of his/her duties or interfere with the inmate's peaceful coexistence.

The television sets are not to be turned on their stands in such a way as to damage the cords or to place the television in danger of falling or being knocked off its stand.

Television is a privilege only, and can be removed if abused.

EXERCISE YARD RULES

The exercise yards are provided for use except during periods of inclement weather.

The exercise yard may be closed at the discretion of the shift Supervisor on duty.

Each module has access to an exercise yard. Exercise yard privileges will be scheduled by the Module Officer and inmates will receive a minimum of three (3) hours of recreation time over a seven (7) day period. All inmates will have the opportunity for both indoor and outdoor recreation and exercise.

INMATE RECREATION

Inmate recreational activity may include, but not be limited to:

Television Exercise yard Games

MEDICAL EMERGENCY

In any medical emergency, **notify the staff immediately**. Assure the victim that help is on the way. **Remain calm**. This will be reassuring to the victim. If the victim is having a seizure, remove any chairs, tables, etc., that could cause injury. **Do not attempt** to restrain the victim or put anything into the mouth. **Do not attempt** to move someone who has fainted or slipped and fallen. For burns, if feasible, run cold water over injury. For cuts or injuries where loss of blood is occurring, apply direct pressure over the site of the wound in order to decrease the loss of blood until help arrives. **Do not apply a tourniquet**. In case of electrical shock, **do not touch the victim**.

EMERGENCY PROCEDURES

In all cases of emergency, it is important not to panic. Panic greatly increases the chances of injury. **Remain calm and act rationally**. The officer on duty will advise you of the appropriate action to take, to which area you are to proceed and what you are to do upon arrival. Do not waste time by attempting to stop and ask questions.

In an emergency, staff will provide special assistance to hearing and sight impaired inmates and other inmates as necessary

If an emergency should occur when officers are not present, notify the staff as quickly as possible that an emergency exists.

Unless directed otherwise by an officer, go directly to your bunk and remain there until advised by an officer that you may move.

FIRE

- Notify staff immediately.
- You will be directed by an officer for quick evacuation.
- **Do not** put liquids on an Electrical Fire.

EARTHQUAKE

When possible, stand in the nearest doorway, or crawl under a bunk / desk, unless otherwise directed by staff.

POWER FAILURE

Remain where you are and await further instruction from the officer in charge.

MEDICAL, DENTAL AND MENTAL HEALTH SERVICES

While in jail, emergency and medically necessary health care services to maintain your health and safety are provided. The jail physician has sole authority regarding your medications and medical treatment. Specific medical conditions will be kept confidential except as required by law.

HOW TO REQUEST HEALTH CARE SERVICES

Request forms are available on each housing unit. Fill out a green request form for medical, mental health, or dental services. Please provide as much information as possible and place the form in the box on the unit marked "Sick Call." You may also hand the request card directly to medical staff during medication pass. The health care staff picks up requests daily. You will be scheduled to see a provider.

PILL CALL- MED PASS

Prescribed medications are delivered routinely at pill call. The nurse will bring prepared medications to you. To receive your medications, the nurse must be able to identify you correctly and will require you to swallow all medications in front of the nurse. You should be familiar with your medications and if you have a question ask the nurse before you take any medications. Never take medications intended for another person as this can be dangerous. Prior to receiving a refill, the empty tube or holder must be returned. If you would like further information about your specific medication, please submit a request slip and include the name of the medication you would like further information about.

Due to the importance of passing the correct medication to the correct person, the pill call nurse cannot respond to non-medication or non-emergency questions. You may hand your completed request form sick call slip to the nurse.

REFERRALS FOR SPECIALTY CLINICS

The medical staff may refer you to a specialist in the community. A deputy will transport you to the clinic/appointment. You are not allowed to know the exact date, time or location of the appointment. The jail physician has final determination regarding all non-emergency specialty clinic appointments.

PERSONAL PROVIDER VISITS

If you would like to be seen by your personal provider in the immediate area, you may continue to provide for your own medical care at your expense. You will be responsible for all transportation and security costs associated with the appointment. After you have made financial arrangements with the provider and the Sheriff's Office, please notify the medical department and an appointment will be made for you. You will not be told the date and time of the appointment for security reasons. If you or your family/friends become aware of the date and time of the appointment, it will be canceled for security reasons.

DRUG AND ALCOHOL TREATMENT

If you are experiencing drug or alcohol withdrawal, you may be given medication for a short time for the symptoms. Long term mind-altering medication is not a substitute for street drugs and alcohol, and generally will not be prescribed while you are in custody. You are urged to use your time in jail to think about changes in your lifestyle that may benefit you and your family. AA, NA and self-help books are available through the library.

DENTAL CARE

Emergency and medically necessary dental care is available to maintain your health. If you wish to see the dentist, submit a green request form. You will be seen at sick call, and your need for dental care evaluated. You will be referred to the dentist if appropriate. Medications for pain and antibiotics may be started prior to seeing the dentist. Routine cleanings, orthodontics and some repairs may not be available while in jail.

TB & HIV TESTING

Everyone booked into the jail is given a TB skin test within the first 14 days. The test will be read by the nurse within 72 hours after it has been applied to your forearm. If you are released from custody before the test is read, and if your arm has a red, raised bump, please see your doctor or go to the county TB clinic as soon as possible.

The provider will order an HIV test if you have an illness that may indicate you have HIV disease. If you are HIV positive you will be seen by medical staff on a regularly scheduled basis.

PAIN MEDICATION

Narcotics or controlled drugs are not generally available for use in the jail for the control of chronic pain. You will be seen by the medical provider to plan your pain management. In addition, some over-the counter pain medications are sold on commissary.

RESTRICTED DIETS

Restricted diets and special diets for specific medical conditions can be ordered pursuant to a provider's order or chaplain's authorization. Special diets are not available in order to lose weight.

REFUSAL OF SERVICES

You have the right to refuse health care services, medications, diagnostic tests and appointments. In these circumstances you must sign a refusal statement which will become part of your medical record.

PREGNANCY & FAMILY PLANNING SERVICES

If you are pregnant or think you are pregnant, please notify medical. Pregnancy care is referred to an outside OB-Gyn clinic. If you have already established OB care locally, you may be able to continue to receive services there. A pregnancy diet, prenatal vitamins, labs and other related services will be ordered while you are waiting for your outside appointment. If you wish to breastfeed your infant, discuss your options for collection and storage of breast milk with the provider at sick call. Please contact medical as soon as possible to discuss options for an unwanted pregnancy at sick call.

If you would like more information on family planning, including birth control methods, please discuss these services with the provider at sick call.

RIGHT TO REFUSE STERILIZING SURGERIES

Under Penal Code section 3440, you have the right to refuse sterilizing procedures or ask for a second opinion prior to the procedure. Please ask your health care provider for specifics. This is a summary of your rights as codified in Penal Code Section 3440

A Sterilizing Surgery is a surgical procedure, that permanently ends your ability to have children in which some or all of your reproductive parts, are removed or altered.

IF YOU ARE OFFERED A TUBAL LIGATION

You have the right to refuse. This is illegal in all circumstances. Sterilizations cannot be used in county jail, juvenile facility, or state prison for the purpose of birth control. This means: a sterilizing procedure cannot be used to solely end future chance of pregnancy. Sterilization can only be used in county jail to address a health condition (for example, cervical cancer). Tubal ligations are used only for the purpose of birth control, so if you are offered a tubal ligation, it cannot be for a pre-existing health condition. You have the right to refuse a tubal ligation, and the institution cannot withhold future health care treatment you may need, as a form of retaliation. This also means no hospital or clinic providing care during pregnancy and birth can offer you a tubal ligation while you are in custody.

If you are diagnosed with a health condition and offered a sterilizing procedure as treatment

Examples of a sterilizing procedure include: a hysterectomy (removal of your uterus), an oophorectomy (removal of your ovaries), and a salpingectomy (removal of the fallopian tube).

This is not a comprehensive list so be sure to ask your doctor if the procedure they are recommending is a sterilizing procedure.

- **Ask to see a second doctor who does not work for the county department overseeing your confinement.** You have the right to see a second doctor who does not work for the county jail before deciding that you would or would not want a sterilizing procedure.
- **Ask for less invasive, less permanent remedies.** You do not have to try less invasive, less permanent remedies, but less invasive, less permanent remedies than sterilization must be offered to you before you receive a sterilizing procedure. (For example, fibroids can be shrunken or removed during surgery *without* taking out the uterus.)
- **Ask for full information about the sterilizing procedure.** You must be told the full effects of the sterilizing procedure, including its permanence, side effects, and the impacts it may have on your future health care needs.

At this point, if you have refused the less invasive, less permanent remedy, OR if a second doctor that does not work for the county department recommends a sterilizing procedure to take place, AND if you have been given full information about the sterilizing procedure, a doctor may lawfully provide a sterilizing procedure on you.

Note: If the sterilizing procedure is needed for the **immediate preservation of your life**, a doctor may lawfully provide a sterilizing procedure to you without satisfying your rights listed above.

If you have a sterilizing procedure while in county jail, a juvenile facility, or state prison:

Ask for psychological and/or medical follow-up care. Sterilizing procedures can impact one's psychological, physical, and emotional well-being. **You have the right to follow up health care to address your psychological, physical, and emotional wellbeing.** You may also need hormone therapy to address surgical menopause, and other care to help you recover from the surgery.

PREGNANCY RIGHTS

Under Penal Code 4023.6, you have the right to summon and receive the services of any medical doctor of your choice in order to determine whether you are pregnant. The Facility Commander may adopt reasonable rules with regard to the conduct of examinations to determine pregnancy. If you are found to be pregnant, you are entitled to a determination of the extent of medical services needed by you and to receiving such services from the doctor of your choice. *Any expenses for services by a doctor, whose services are not provided by this jail, shall be paid by the inmate.*

Upon confirmation of an inmate's pregnancy, she shall be notified in writing via jail posting, of these standards governing pregnant inmates, including shackling pregnant inmates per Penal Code 3407.

ABORTION RIGHTS

Under Section 4028 of the Penal Code, female inmates found to be pregnant and desiring abortions shall be permitted to determine their eligibility for an abortion pursuant to law, and if eligible, shall be permitted to obtain an abortion.

LACTATION SUPPORT

Any female who is currently breastfeeding their newborn may continue while in jail. A breast-pump will be issued and milk stored appropriately. A family member or designated individual must make arrangements to retrieve the milk from the jail and transport it to the infant.

MENTAL HEALTH SERVICES

Some individuals come to jail and have been receiving mental health services in the community. Others come to jail and may become aware of feelings of anxiety, depression, disorientation, confusion or a host of other feelings or symptoms. The Solano County jail offers a variety of mental health services. Jail mental health services include assessment, treatment planning, psychiatry, medication management, symptom management, suicide prevention, crisis intervention, and mental health support services. In order to see a Mental Health provider please fill out a green request slip as directed in the section in this rulebook entitled "How to Request Healthcare Services."

INMATES NEEDING CONTINUED MENTAL HEALTH SERVICES UPON RELEASE

If you are being released from custody within 2 weeks and will need ongoing mental health services and medication support, please submit a green request slip to Jail Mental Health. Jail Mental Health staff can support with calling in your discharge prescription for you to pick up and requesting an intake assessment appointment through Solano County Behavioral Health Access.

- As you will only have two weeks of medication prescribed for you to pick up, you should request a follow-up appointment as soon as possible.
- Please be sure to let Access or the Clinic know that you only have a 2-week prescription.
- Solano Jail-contracted Pharmacies; Jail Mental Health/Medical staff will let you know which pharmacy to pick up your medication from:
 - ❖ Raley's Pharmacy (primary), 3001 Travis Blvd, Fairfield, CA 94533, (707) 429-8310, hours may vary: Monday-Friday 10am-7pm, Saturday 9am-5pm, closed Sunday
 - ❖ Gateway Pharmacy (secondary), 1330 Gateway Blvd, Fairfield, CA 94533, (707) 422-0500, hours may vary: Monday-Friday 9am-6pm, Saturday 10am-2pm, closed Sunday
- If you are released, you can call SCBH Access at 1-800-547-0495 to request an initial appointment.
- If you are released and are already connected to an Integrated Care Clinic (ICC), you can call the clinic directly:
 - Vallejo ICC: (707) 553-5331
 - Fairfield ICC: (707) 784-2080
 - Vacaville ICC: (707) 469-4610
- If you are released and believe you are having a mental health crisis, call 911, go to your nearest emergency department, or call Solano Crisis at (707) 428-1131 (located at 2101 Courage Drive, Fairfield, CA 94533).

SUICIDE PREVENTION

Some individuals may become depressed or hopeless while in jail. Professional help will be provided to anyone suffering from depression or suicidal thoughts. Please help prevent suicides by immediately alerting the Correctional Officer if you begin to feel like harming yourself, or notice another inmate that appears to feel hopeless or suicidal. Your prompt action may save a life.

CONTAGIOUS DISEASES

Every effort is made to protect you from infectious disease. However, some individuals may not be aware that they are carrying a contagious disease. You must make every effort to avoid unnecessary exposure to others in jail. Do not share anything—drinking cups, eating utensils, soap, etc. Wash your hands frequently and always wash your hands after using the toilet. Cover your mouth when you cough or sneeze by using your sleeve. If you use your hands, be sure to wash your hands. If you become an inmate worker, you must wear a hair net and gloves when you handle food. You cannot work around food if you have a rash, cough or cold. Illnesses which spread through the air such as measles, mumps, chickenpox, and tuberculosis require special housing and may require hospitalization.

MEDICAL RECORDS

Your medical record is kept separate from your jail record. The judges, police, attorneys and custody staff cannot see your medical record unless you sign a written consent, or your record is subpoenaed. If you are transferred to another jail or prison, a summary of your medical history will be sent with you. If you would like to receive a copy of any portion of your medical record during or after your release, you will need to submit a completed and signed Release of Information form. This is available through the jail medical records department or your doctor's office. If you are requesting a personal copy, then it will be placed in your sealed property unless you specifically instruct that you want it in your cell. If you want records disclosed to you in your cell, you will be required to sign a waiver regarding any potential, wrongful disclosure of your records. Copying of your records will only take place after the money and signed forms are received, and may take a couple of days to weeks. There may be a \$15.00 fee for copying services charged by the medical provider.

FOLLOW-UP CARE UPON RELEASE

If you have been receiving medical care and/or prescription medications while in custody, you may need to continue the care and medications upon release to improve or maintain your health. This prescription may be filled at a designated local pharmacy within Solano County. The prescription will be for a two-week period, and refills on this prescription will not be available. During this two-week period, please schedule an appointment with your doctor or a community provider for follow-up care.

MEDICAL SERVICES NOT OFFERED

Health Care Services does not dispense items needed for treatment of dandruff or cosmetic needs. Sleep aides are also not provided; please speak to mental health for sleep hygiene techniques.

WORKER'S COMPENSATION, DISABILITY AND SSI CLAIMS

These claims are not handled by the health care staff. The forms must be sent to your private physician. Your private physician may request your medical records from the jail.

AMERICANS WITH DISABILITIES ACT

Inmate Notice:

The Solano County Sheriff's Office does not discriminate on the basis of disability in providing access to its facilities, programs, services, and activities. This notice is provided as required by Title II of the *Americans with Disabilities Act of 1990*. If you have questions, complaints or request for additional information regarding the ADA, forward your inquiry to the designated ADA Division Representative at the facility at which you are housed by completing the "ADA Request for Accommodation" form. This form is available upon request from your module officer.

Grievances regarding ADA issues may be brought to the Department's attention by using the **"Inmate Grievance Form."** You may also direct your inquiry to the **Department ADA Coordinator.**

Solano County Sheriff's Office Americans with Disabilities Act (ADA) Policy:

No inmate who is a qualified individual with a disability shall by reason of such disability, be excluded from participation in, or be denied benefits of services, programs, or activities of the jail or be subjected to discrimination.

If an inmate is requesting accommodation in order to participate in a service, program, or activity provided by the jail, the inmate shall notify his / her Module Officer of the request. If an inmate believes that he / she has not been provided with a reasonable accommodation, the inmate may file a formal grievance. Instructions for submitting a formal grievance may be found in this publication under "Inmate Grievances".

SOLANO COUNTY ADA COMPLAINT PROCEDURE

If an inmate believes that the Solano County Sheriff's Office has failed to comply with and/or carry out its responsibilities under the American's with Disabilities Act, the inmate may contact the Custody Division ADA Coordinator at 530 Union Ave. Suite 100 Fairfield Ca. 94533, or file a formal grievance. Instructions for submitting a formal grievance may be found in this publication under "Inmate Grievances"

INFORMATION FOR HEARING IMPAIRED INMATES

Telecommunications Devices for the Deaf or Hearing Impaired

There are TTY and TDD telephones available within the Solano County Sheriff's Office Detention Facilities. Inmate requiring the use of either a TTY or TDD telephone must inform the Module Officer, who will obtain the device for use by the hearing impaired or deaf inmate.

Contact Numbers for Deaf and Hearing Impaired Services:

Deaf Counseling, Advocacy and Referral Agency, Region VIII:

Headquarters/Outreach Office
14895 E. 14th Street, Suite 200
San Leandro, CA 94578-2922
Voice/Video Phone: (510) 343-6670
Email: request@dcara.org

NorCal Services for Deaf and Hard of Hearing:

4708 Roseville Road, Suite 111
North Highlands, CA 95660
Voice/TTY: (916) 349-7525
Video Phone:(916) 993-3353

California Department of Social Services Office

744 P Street
Sacramento, CA 95814
Voice: (916) 651-8848
Email: piar@dss.ca.gov

Educational Classes and Religious Services

If a deaf or hearing impaired inmate desires to attend any classes, including, but not limited to and educational classes, drug or alcohol abuse classes or group sessions, or religious services provided by the Solano County Sheriff's Office, and needs an accommodation to effectively participate in the class(es), the inmate shall notify his or her Module Officer.

The Sheriff's Office shall attempt to secure a qualified Sign Language interpreter.

PRISON RAPE ELIMINATION ACT (PREA)

YOUR SEXUAL SAFETY:

The Solano County Sheriff's Office has a zero tolerance policy toward sexual harassment and abuse. If you are abused or attacked, or fear you will be abused, or are being harassed sexually, whether by another inmate or a staff member, tell someone who can get you help. Sexual harassment includes any unwanted sexual comments or touching. While you are incarcerated, **NO ONE**, neither inmate nor personnel has the right to pressure you to engage in sexual acts. You do not have to tolerate sexual abuse or pressure to engage in unwanted sexual behavior regardless of your age, size, race, or ethnicity. Whether you are straight, gay, lesbian, bisexual, or transgendered, you have the right to be safe from unwanted sexual advances and acts. Your safety is our concern. If you don't report it and the attacker(s) are not identified, we will not be able to protect you.

WHAT TO DO IF YOU ARE VICTIMIZED:

Report the incident **immediately** to personnel. Jail personnel will immediately protect you from the assailant and will refer you for a medical exam. You do not have to name those involved, however, the more specific your information, the easier for personnel to help you. You will receive protection whether or not you have identified your attacker or agreed to testify against them. Your physical well-being is our primary concern. It is important you report all sexual abuse as soon as possible so medical attention can be provided. Medical staff will examine you for injuries. They can also check for sexually transmitted diseases. They will also assist in providing you with counseling if you request it; it will be free of charge.

HOW TO REPORT THE INCIDENT:

Reports can be made in writing or verbally, in the following ways. You can tell correctional staff, medical, mental health, chaplain, contractor, volunteer or any other person that you trust. ***You can contact SafeQuest Solano by direct dialing # 93 (free call) or (707-422-7345) on any inmate phone.*** You can tell your attorney or have someone from the outside, such as a friend or family member make the report for you. Personnel are instructed to keep the reported information confidential, and only discuss it with the appropriate officials on a need to know basis.

You can also submit a request or file a grievance. This type of grievance is considered an “emergency” grievance.

- When filing an “emergency” grievance, be very clear about your complaint.
- If it is against a staff member, provide the staff members name.
- These grievances are acted upon immediately and taken very seriously.
- There is no time limit associated with grievances related to sexual abuse.
- You are not required to give the grievance to the person in question, nor will you or your grievance be referred to them.
- If you need help completing the grievance, you may seek help from others if needed. **WARNING:** The filing of a grievance in bad faith (attempting to get someone in trouble) is in violation of jail rules. Those found to be in violation will be punished as outlined in the jail rules.

SEEKING MEDICAL HELP:

A medical professional will perform a medical examination to obtain samples or document the existence of physical evidence. The exam will be conducted privately and professionally and is free of charge.

CONFIDENTIALITY:

Information concerning the identity of the inmate victim reporting the sexual abuse and the facts of the report itself shall be limited to those who have a need to know in order to make decisions concerning the inmate victim’s welfare and for law enforcement investigative purposes.

UNDERSTANDING THE INVESTIGATIVE PROCESS:

Once reported, the Solano County Sheriff’s Office will conduct an investigation. The purpose of the investigation is to determine the nature and extent of the misconduct. You may be asked to give a statement. If criminal charges are brought, you may be asked to testify during the criminal proceedings.

COUNSELING PROGRAM:

You may seek counseling and/or advice from a psychologist or chaplain. Crisis counseling, coping skills, suicide prevention, and mental health counseling are all available to you. Most people need help to recover from the emotional effects of sexual abuse. If you have been the victim of sexual abuse, recently or in the past, counseling services are available free of charge.

REMEMBER:

- If you were a victim of sexual abuse on the outside, you are entitled to medical and mental health care. Be sure to tell a medical or mental health professional while you are in booking.
- We will investigate all reported incidents of sexual abuse. ***If you are a victim, report it immediately.***
- Jail personnel will protect you from the assailant.
- Personnel or inmates who engage in sexual abuse or battery of inmates will be investigated, and if found guilty, will be subject to a full range of criminal and administrative sanctions.
- Any sexual act between inmates and personnel (even when no objection is raised) is always illegal.

AVOIDING SEXUAL ABUSE:

- Carry yourself in a confident manner at all times. Do not permit your emotions (fear/anxiety) to be obvious to others.
- Do not accept gifts or favors from others. Most come with strings attached to them.
- Do not accept an offer from another inmate to be your protector.
- Find personnel with whom you feel comfortable with to voice your fears and concerns.
- Be alert. Do not use contraband substances such as drugs. These can weaken your ability to stay alert and make good judgments.
- Be direct and firm if others ask you to do something you do not want to do. Do not give mixed messages to other inmates regarding your wishes for sexual activity.
- Choose your associates wisely. Look for people who are involved in positive activities like educational programs, self-help programs, or religious services.
- If you are bisexual, homosexual, or transgender and do not feel safe in your current housing, submit a request to classification or speak to your module officer as soon as possible.

ABUSING ANOTHER INMATE

Penal Code section 653.75 states, "Any person who commits any public offense while in custody in any local detention facility or state prison is guilty of a crime." The Solano County Sheriff's Office will file criminal charges against any inmate who is found attacking or sexually abusing other inmates.

Any inmate who voluntarily aids or encourages another inmate in any public offense, whether or not they actually committed the offense may be charged as a perpetrator under Penal Code section 31. Any inmate, who after the offense, harbors, conceals or aids a perpetrator, may be charged as an accessory under Penal Code section 32.

Do you feel like hurting someone or sexually abusing another inmate? Do not be afraid to get help. Talk to someone from the correctional or medical staff immediately, before it is too late; they can schedule an appointment with a mental health professional. The service and care you receive are confidential, and free of charge.

INMATE PROGRAMS & SERVICES

The Solano County Sheriff's Office does NOT discriminate on the basis of color, national origin, religion, sex, disability, or age in the delivery of services.

Please fill out an inmate request for any program you are interested in, except for the MIOCR program which takes referrals from professional staff only.

- Substance Use Disorder Services: Men and Women
- Chaplain Services
- Charter High School: full service high school for those without high school diploma.
- Women's Re-entry Achievement Program (WRAP): Groups, re-entry planning and case management
- Veteran's Justice Outreach Program
- Parenting Programs for Men and Women
- Community Volunteer Services Group work facilitated by community volunteers such as AA, NA, Religious Services.
- Employment Readiness Skills and Employment Re-entry Case Management
- Inmate Library Services
- In custody Case Management Services: Re-entry Planning including community linkages and referrals.
- MIOCR Program: Release planning program for those with mental illness, re-entry planning and community-based case management (referrals by professional staff only).
- Vocational Training Program: provides pre-apprenticeship and other vocational training programs for inmates who qualify.
- Solano Community College Correspondence Courses: college courses offered in an independent study format.
- Medical Assisted Treatment Program (MAT): Continuation of certain MAT medications prescribed in the community, Substance Use Disorder Treatment; Release Planning.

CONSULATES-GENERAL- In San Francisco

- **AUSTRALIA** 575 Market Street, Suite 1800, San Francisco, CA, 94105
- **BRAZIL** 300 Montgomery St., Suite 300, San Francisco, CA 94104
- **CANADA** 580 California Street, 14th Floor, San Francisco, CA 94104
- **CHILE** 870 Market Street, Suite 1058, San Francisco, CA 94102
- **CHINA** 1450 Laguna Street, San Francisco, CA 94115
- **COLOMBIA** 595 Market Street, Suite 1190, San Francisco, CA 94105
- **EL SALVADOR** 507 Polk Street, Suite 280, San Francisco, CA 94102
- **FRANCE** 88 Kearny Street, Suite 600, San Francisco, CA 94108
- **GEORGIA** 930 Montgomery St., Unit 301, San Francisco, CA 94133
- **GERMANY** 1960 Jackson Street, San Francisco, CA 94109
- **GREECE-** 2441 Gough Street, San Francisco, CA 94123
- **GUATEMALA** 659 A Merchant Street, San Francisco, CA 94111
- **HONDURAS** 1700 California Street, Suite #460, San Francisco, CA 94109
- **INDIA** 540 Arguello Blvd., San Francisco, CA 94118
- **INDONESIA** 1111 Columbus Avenue, San Francisco, CA 94133
- **IRELAND** 100 Pine Street, #3350, San Francisco, CA 94111
- **ISRAEL** 456 Montgomery St., #2100, San Francisco, CA 94104
- **ITALY** 2590 Webster Street, San Francisco, CA 94115
- **SPAIN** 1405 Sutter Street, San Francisco, CA 94109
- **JAPAN** 275 Battery Street, San Francisco, CA 94111
- **REPUBLIC OF KOREA** 3500 Clay Street, San Francisco, CA 94118
- **KAZAKHSTAN** 456 Montgomery St., Suite 950, San Francisco, CA 94104
- **LUXEMBOURG** 1 Sansome Street, Suite 830, San Francisco, CA 94104
- **MEXICO** 532 Folsom Street, San Francisco, CA 94105
- **MONGOLIA** 465 California Street, #200, San Francisco, CA 94104
- **NETHERLANDS** 120 Kearny Street, Suite 3100, San Francisco, CA 94108
- **NICARAGUA** 870 Market Street, Suite 518, San Francisco, CA 94102
- **NORWAY** 575 Market Street, Suite 3950, San Francisco, CA 94102
- **PERU** 870 Market Street, Suite 1075, San Francisco, CA 94102
- **PHILIPPINES** 447 Sutter Street, San Francisco, CA 94108
- **PORTUGAL** 3298 Washington Street, San Francisco, CA 94115
- **SINGAPORE** 595 Market Street, Suite 2450, San Francisco, CA 94102
- **SWEDEN** 505 Sansome St., Suite 1010, San Francisco, CA 94111
- **SWITZERLAND** Pier 17 The Embarcadero Suite 600, San Francisco, CA 94111
- **UKRAINE** 530 Bush Street, Suite 402, San Francisco, CA 94111
- **UNITED KINGDOM** 1 Sansome Street, Suite 580, San Francisco, CA 94104
- **URUGUAY** 111 Pine Street, Suite 1650, San Francisco, CA 94111
- **VENEZUELA** 1700 California St. Suite 420, San Francisco, CA 94109
- **VIETNAM** 1700 California St. Suite 580, San Francisco, CA 94109

WRITING MATERIALS

Writing materials are provided in the welcome kit and indigent kits if eligible.

LEGAL ASSISTANCE

Inmates who cannot read or write may obtain legal services, private attorneys, Solano County Public or Conflict Defender. If you believe you are entitled to this legal assistance, you may make a request on a form available from a Correctional Officer.

Some of the types of legal assistance which you may be entitled to and may request by way of Legal Information Request Form available from a Correctional Officer are the following:

You may request the Public or Conflict Defender's office to represent you in a proceeding or legal action relating to the conditions in the jails or the Custody Facility, or relating to punishment arising out of a criminal proceeding.

The Public Defender's offices located in Solano County are as follows:

Solano County Public Defender
675 Texas Street, #3500
Fairfield, CA 94533
Dial #20

Solano County Public Defender
321 Tuolumne Street, # 201
Vallejo, CA 94590
Dial #22

Fairfield Conflict Defender
Dial #23

Vallejo Conflict Defender
Dial #24

1. The Public Defender's Office will accept telephone calls from inmates to their attorney of record.
2. For information regarding pro per status submit a request to Legal Officer.

TRANSLATOR

If an inmate cannot speak English, a Point Book or Translation Service will be furnished to help to determine the needs of an inmate.

PRO PER INMATES

Pro per Inmates shall receive information regarding their pro per status from the Legal Officer.

SOLANO COUNTY SHERIFF-CORONER'S OFFICE
Custody Division

LEGAL SUPPLY/ PHOTOCOPYING/ LEGAL ASSISTANCE REQUEST

Fairfield
(Circle one)

Claybank

Stanton

Printed name of inmate: _____ Case No. _____

Court: _____ Attorney's name/telephone: () _____

I declare under penalty of perjury that the above information is correct to the best of my knowledge:

Signature

Date

Cell Location

By signing and submitting this form, I acknowledge that the costs of any supplies, copies and/or postage requested will be immediately debited from my account upon receipt of this form by the LEGAL OFFICER.

_____ Request for photocopies of legal materials.

_____ Request for legal assistance _____ (from Solano County Public Defender, other inmates, or private attorney).

_____ Other: _____

Use this space to explain your request. Five (5) requests per day maximum. Twenty (20) requests per week maximum. Research of Federal cases, State cases, criminal, civil and statutes are available through LRA (Legal Research Associates) using the appropriate form. Ask for the "Legal Information Request" form.

(DO NOT WRITE BELOW THIS LINE)

Date request received: _____ **By:** _____

Comments/action taken: _____

Date action taken: _____ **By:** _____

INMATE GRIEVANCE FORM

Fairfield Facility
(Circle one)

Claybank Facility

Stanton Facility

If, while in the Solano County Jail, you have a complaint regarding custody treatment, medical treatment or another related custody problem, you may complete this form and give it to your module officer. A grievance should be submitted within three (3) days of the incident. It will be returned to you with an answer within ten (10) days.

Every attempt will be made to resolve your grievance at the lowest possible level; however, it may be necessary to bring your grievance to a higher level for resolution.

Grievances may be filed on all matters except the following:

- 1. Decisions handed down by the court.

Briefly state your grievance: _____ Date: _____ Time: _____

Are you currently a California state prison inmate? yes no

I, _____ have the following grievance.
(Inmate's name. Please print)

Submitted to: _____ Date: _____ Time: _____
(Signature)

Resolution

Level 1 – Watch Supervisor: _____ Date: _____ Time: _____

Level 2 – Facility Commander: _____ Date: _____ Time: _____

ADA Request for Accommodations

Inmate's Name/Nombre : _____ Booking Number/# de Ficha : _____
Module/Modulo : _____ Date/Fecha : _____

Section A: Inmate Request for Accommodation (Describe Disability)
Solicitud del Preso para acomodar una invalidez (Describe la Invalidez)

Section B: Reason for Accommodation Requested
Razon Para Acomodar la Invalidez

Section C: Reason for Accommodation not being granted
Razon por Negar la Solicitud

Inmate's Signature/Firma del Preso : _____

Officer's Signature: _____
Name & ID#

Sergeant's Signature: _____
Name & ID#

Medical Staff's Signature: _____

Distribution: Copy -- Medical Staff Copy -- Classification Copy -- ADA Coordinator