

If you have an active (existing) CalFresh case

Call the Benefits Action Center (BAC) to assist you at
1-800-400-6001.

Hours of operation: 8:00 am – 5:00 pm Monday – Friday.

The BAC is a telephone service center designed to assist you with all your CalFresh and Medi-Cal questions and needs. You also need to call the BAC to report any and all changes to your Medi-Cal and/or CalFresh case (change of address, income changes, add a new baby to your case, etc.)

- If you have called the BAC and were not able to resolve your concern, please ask to speak to the Supervisor of the Day, or the Manager. If you still need help, please call the Deputy Director's office at: 707-553-5828