

Solano County Health & Social Services Department

Mental Health Services
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POLICY MEMORANDUM 7106

DATE: July 11, 2013

REVIEWED/APPROVED BY:


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SUBJECT: ReddiNet Use During Multi-Casualty Incident (MCI)

AUTHORITY: HEALTH & SAFETY CODE 1797.204, 1979.206, 1797.220

PURPOSE/POLICY:

- I. This policy will outline the procedure for the use of ReddiNet in the event of a multi-casualty incident in Solano County. All hospitals and users of ReddiNet are strongly encouraged to maintain ReddiNet trained staff scheduled on each shift and have the "quick start manuals" available as a reference in case of an MCI.

If a multi-casualty event or public health emergency occurs, it may be necessary to provide healthcare assistance to partner organizations, other hospital patients, or victims within the state of California or possibly outside of California. The HAVBED system is a method of reporting / tracking hospital bed availability to assist the U.S. Department of Health and Human Services (HHS) during a disaster or event. To ensure that patients receive the highest level of care during an emergency, it is essential to know where the necessary resources are in real-time.

II. DEFINITIONS:

- A. Multi-casualty Incident (MCI) – This is an incident with a significant number of patients/victims requiring immediate care and treatment which over-whelms the current EMS system.
- B. START Triage – The system that field personnel will use to triage (sort) patients/victims into four categories: red (immediate), yellow (delayed), green (walking wounded), and black (dead).
- C. ReddiNet – The program that Solano County EMS uses to initiate hospital bed capacity polls for the various injured patients/victims at the scene of a MCI, distribute patients to specific hospitals, and assist with patient/victim and family re-unification.

III. PROCEDURES:

A. Procedure for the initiation of a MCI:

i All paramedic base hospitals are capable of initiating a MCI

- 1. Click on the "Initiate MCI" icon
- 2. Select "Drill" or "Actual"
- 3. Name the incident based on geographic location and type, (e.g. Fairfield Alan Witt Park Gas Leak)
- 4. Enter approximate geographic location, (e.g. Alan Witt Park)
- 5. Estimate the total number of patients in each category based on the information provided by the field personnel

ii Select and notify hospitals of the MCI

- 1. Click on "MCI Notification and Capacity Poll" and then select "Receiving Hospitals"
- 2. Click on the "Initiate" button to start the MCI

B. The Sending/Receiving of Patients/Victims to the Appropriate Hospital:

i To Send a patient/victim to a hospital, follow the steps below:

- 1. Select a hospital from the list, this will open the details tab
- 2. Click on "Send Patients"
 - 1) Choose the carrier using the drop down menu
 - 2) Enter unit number, if known
 - 3) Enter type of patient (e.g. red, yellow, green)
 - 4) Click on the "Submit" icon

ii **Once the patient/victim is received at the Hospital**

1. Staff will click on "Add Patient"
2. The bottom half of the details screen will open up and the "Add Patient" section will appear
3. Fill in as much information as possible
 - 1) Name (Last, First)
 - 2) Gender
 - 3) Age
 - 4) Status (e.g. red, yellow, green)
 - 5) Check the box regarding patient information disclosure
 - 6) Choose disposition (e.g. Admitted, AMA, Expired, ICU, etc.)
4. Click the "Submit" icon to add the patient to the MCI or click the "X" icon to cancel information

C. **Re-Polling Hospitals for Bed Capacity During a MCI**

Click on "RE-Poll All," and a new capacity poll will be sent to all participating MCI hospitals.

D. **Sending a Message during a MCI**

1. Click on the "Send Message" in the detail section
2. Enter the subject of the message and type the message
3. Choose the facilities to receive the message
4. Click on "Send"

E. **Ending/Closing/Re-opening a MCI**

The Facility that initiated the MCI will be the facility to close/end the MCI.

1. Click on "Open" on the status line
2. Select "End" or "Close"
3. Click on "Submit"
4. If necessary to re-open a MCI, click on the "MCI Status" to open the pop up, then click "Open," the MCI will re-open

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