



Who we are

Solano County Behavioral Health is responsible for implementing and overseeing the operations of both the Solano Mental Health Plan and Solano Drug Medi-Cal program.

- **Solano Mental Health Plan (MHP):** This healthcare system provides specialty mental health services for those who meet medical necessity criteria with Medi-Cal insurance and those without insurance.
- **Solano's Drug Medi-Cal Program (DMC-ODS):** Solano's DMC-ODS program is managed by Partnership HealthPlan of California through Beacon Health Services and provides substance use treatment services to those with Solano County Medi-Cal and, with prior authorization, to those without insurance.

Contact Us

In order to access these services, please use the following contact numbers:

Solano MHP Access: 1-800-547-0495

Solano DMC-ODS Access: 1-855-765-9703 (Beacon Access Line)

DEPARTMENT OF HEALTH & SOCIAL SERVICES
Behavioral Health Services Division



SOLANO COUNTY BEHAVIORAL HEALTH



How to Access our Services



Getting Started

What is an Access Line?

The purpose of the Access line is to make sure you are being referred to the appropriate services based on your needs. The Access Representative will work with you to find out if you have mental health needs, substance use treatment needs, or some other needs and provide a referral so you can start accessing care.

What happens when I call a Solano Access Line?

A Solano Access representative will greet you and begin the conversation by first determining if you are experiencing an emergency that requires an immediate response. If that is not the case, the representative will ask questions such as:

- Demographic information (Name, Date of Birth, gender, etc.)
- Insurance information (Solano County's Behavioral Health programs specifically serve those with Solano County Medi-Cal and the uninsured)
- Current mental health symptoms and/or substance use problems
- How is your life being impacted?

An access screening can take up to 20-30 mins, depending on your needs



Where do we go from here?

Solano Behavioral Health Services

After your screening is finished, your Access Line representative will determine what systems of care make the most sense for you and make the appropriate referrals. Such referrals will either be for an assessment for mental health or substance use treatment from a Solano County Behavioral Health program, or a referral to a non-affiliated program.

Solano County Behavioral Health Services include:



Adult Behavioral Health Services: Solano has County-run and contracted mental health clinics and substance use treatment programs in Vallejo, Fairfield, and Vacaville. Some services are also available in Rio Vista and other regions of the County.



Children's Behavioral Health Services: Solano has County-run and contracted children's mental health clinics and substance use treatment programs in Vallejo, Fairfield, and Vacaville. Some providers travel to schools and other regions of the County to provide services.