

# FSP Client Services and Support

Service Code: FSPSVC

Full Service Partnership (FSP) programs are funded through the Mental Health Services Act. They are intensive in nature and include mental health treatment services, case management, and a variety of other supportive activities for clients who require intensive services and meet specific eligibility criteria. Driven by a “whatever it takes” philosophy, FSP programs collaborate with a wide variety of community agencies and organizations to provide a full array of services to meet mental health, medical, housing, social/recreational, vocational, and educational needs of clients. Services are driven by individualized client plans with identified goals, and are provided in homes, the community, and office settings based on the needs of the client.

The FSP Client Services and Support code was developed by Solano County Mental Health to provide a mechanism for the FSP providers to capture the activities and time spent providing support to clients that may not be billable to Medi-Cal, but is consistent with the FSP model of treatment. FSP progress notes must be written in BIRP format to provide information about how the activity is related to client’s mental health treatment.

## Who Can Use This Code?

*Only staff in an FSP Program can use this code*

	Physician	PA	NP	RN	RN with MH/MA	LVN or Psych Tech	L/R/W Psych	L/R/W LCSW/ASW, MFT/MFTI, LPCC/LPCCI	Trainee - post BA/BS and pre MA/MS/PhD	MHRS	Other, Unlicensed
FSPSVC	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y

## FSPSVC Activities Include:

- ✓ Attending a psychiatric appointment with the client in order to provide support
- ✓ Assisting client in obtaining clothing
- ✓ Grocery shopping with a client
- ✓ Taking client to get lab work done
- ✓ Picking up medication at the pharmacy with or without a client
- ✓ Filling out rental or job applications for or with client (vocational rehab is an element of FSP)
- ✓ Taking client to NA or AA meeting
- ✓ Entering data into the DCR/ITWS database if being done by a clinical staff member
- ✓ Providing transportation to mental health services, groups, doctor appointments, or specific destination that client needs to get to that is directly linked to stabilizing mental health condition when client does not have another form of transportation
- ✓ For Children/Youth FSP – providing support to a parent/caregiver to secure a job or to be linked with their own mental health services, if linked to the stabilization of client’s mental health condition

## Non-FSPSVC Activities Include:

- ✗ Any service or activity that can be billed to Medi-Cal

- ✘ Completing purely clerical activities including, but not limited to: faxing, copying, leaving or listening to voicemails, reading or writing emails, scheduling appointments, filling out forms (see Non-Billable Service code)
- ✘ Activities including compiling packets for residential placements, filling out SSI forms for or with client, or filling out MHBG grant application for housing or funds when the connections to client's MH symptoms and impairment is clearly documented (see Targeted Case Management code)
- ✘ Completing referral paperwork when connection to client's MH symptoms and impairment is not clearly documented (See Non-Billable Service code)
- ✘ Completing CPS, APS, or Serious Incident Reports, verbal or written (see Non-Billable Service code)
- ✘ Taking client to an activity that cannot be linked to stabilizing client's mental health

**A Good FSPSVC Note Includes:**

- Description of the supportive services written in BIRP format
- Connection of provided service to client's mental health needs
- Identification that the client has no other form of transportation if providing transportation as described above