# Celebrate Recovery Month

**Solano County Behavioral Health** 

September 29, 2021



SEPTEMBER



# RECOVERY MONTH 2021

#### **RECOVERY IS FOR EVERYONE:**

Every Person
Every Family
Every Community

WWW.NATIONALRECOVERYMONTH.ORG





# Welcome!



# Celebrace Recovery! Agenda



#### Welcome!

Recovery Story: Elizabeth Muniz-Palomera, Peer Specialist

Solano BH- SUD Integration, history and where we are now: Emery Cowan- Deputy Director, Kate Grammy- BH Administrator

SUD Liaison Role: A day in the life: Patty Ayala, Fairfield Outpatient Clinician

**Recovery Story: Crystal** 

Partnership Healthplan of California- Wellness and Recovery Program (Drug Medi-Cal Organized Delivery System/DMC-ODS): Wendy Millis, Program Manager

Drug Safe Solano Overview- Arthur Camargo, Coalition Coordinator

Recovery Story: Katrina Morrow, Peer Specialist

Video: How Childhood Trauma Leads to Addiction - Gabor Maté

Recovery Story: Kevin

# Recovery

What does this mean to you?



https://www.menti.com/72kw9ru2f6

Or go to menti.com and enter voting code 6026 2537

# What does Recovery Mean To You?





# Results!

# **National Definitions**

#### Recovery

- Recovery has been identified as a primary goal for behavioral health care.
- A process of change through which individuals improve their health and wellness, live a selfdirected life, and strive to reach their full potential.

#### **Peer Support**

 The process of giving and receiving nonprofessional, non-clinical assistance to achieve longterm recovery, provided by people who are experientially credentialed to assist others in initiating recovery, maintaining recovery, and enhancing the quality of personal and family life in long-term recovery.

#### **Recovery Oriented System of Care**

- The central focus of a ROSC is to create an infrastructure or "system of care" with the resources to effectively address the full range of substance use problems within communities.
- A ROSC is a coordinated network of communitybased services and supports that is person-centered and builds on the strengths and resiliencies of individuals, families, and communities to achieve abstinence and improved health, wellness, and quality of life for those with or at risk of alcohol and drug problems.

# **Recovery Story**

Elizabeth Muniz-Palomera, Solano BH Peer Support Specialist



Solano BH MH+SUD Integration

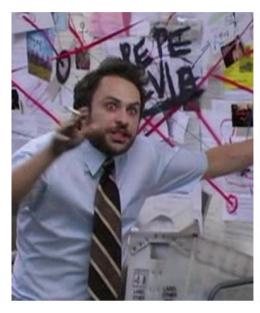
**Building Co-Occurring Capacity** 

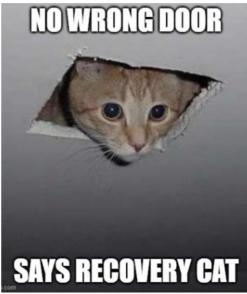
**September 29, 2021** 



#### how it started

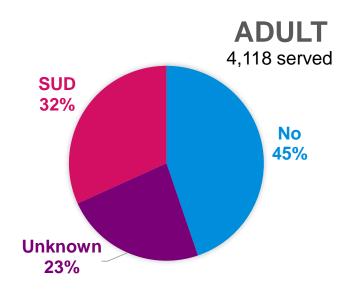
how it's going

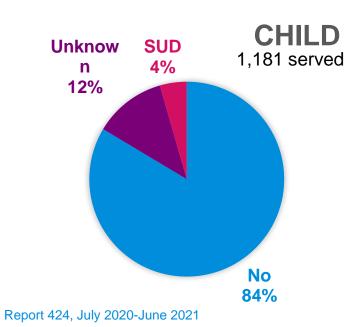




# Building our Capacity

What we had	Goals of a Recovery oriented system of care- ROSC
Program Centered	Person Centered
Program Directed/Staff determination	Self directed/Self determination
Deficit based	Strength based
Program decision	Team approaches; collaborative decision making
Siloed treatment planning	Individualized treatment planning
Office based services	Community based services and supports
Only some available, not easy to navigate others	Continuity of services
Professional boundaries	Peer involvement
Funding=driven	Outcome-driven



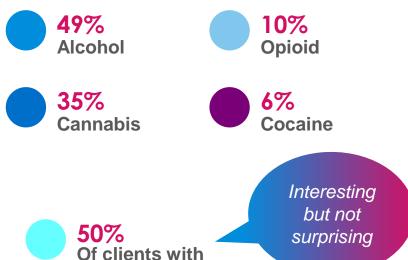


# Solano BH **Dual Dx Data**



#### **Breakdown by SUD type:**

**PTSD** have SUD



Report 387, July 2020-June 2021



# **Change Process Timeline**

# June 2018

- ·Leadership Buy in
- Integration Readiness Survey
- Identify current processes
- •Engage workgroup- SUD + MH staff
- Develop workplans
- Consultation
- •Recovery Month intro

Phase 1: Planning

# Phase 2: Implementing

- •ONE CALL NUMBER: Merge Access Line with BHAT line
- •Welcoming spaces- NO WRONG DOOR concept at ICCs
- •SUD staff integrate and identified with MH teams- ICC, TAY FSP, Adult FSP
- •Capacity building with training on:
- Stages of Change
- ASAM
- Motivational Interviewing

May 2019

# July 2020

- ODS waiver
- New Client Service Plan includes SUD language/Stages of Change
- SharePoint resources, website
- Clarify role of SUD liaison
- Consultation, case review
- Assessment, treatment planning
- •SME
- Direct referral to Beacon
- •Direct Services for co-occurring clients and residential/SLEs

Phase 3: Disseminating Coaching

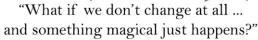
You are Here

# Phase 4: Evaluating

- Data Tracking
- Documenting SUD dx, progress notes, tx plan
- Use of EBPS
- All direct service staff trained in ASAM, Harm Reduction, MI
- Continued program improvement via SUD integration meetings



# **Shift Happens**



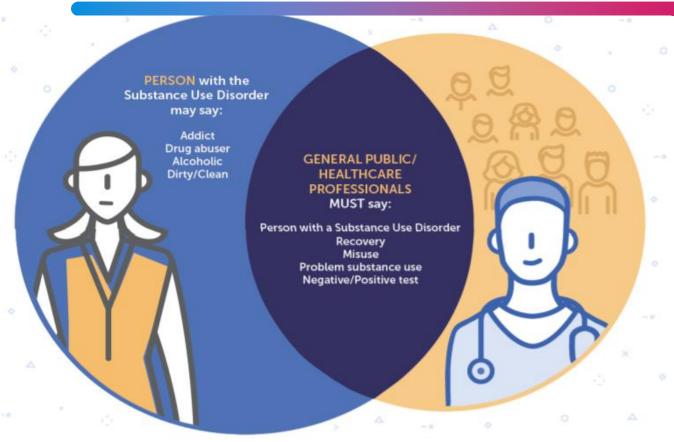
#### **Culture Shift**

- Buy-in: survey showed overwhelming desire for team approaches, focus on whole person
- Addressing the philosophical differences between MH and SUD disciplines
- Needing opportunities to improve relationships, communication, collaborations, cross-training
- Engagement via Recovery month and sharing best practices, recovery stories, language

#### **Program Shifts**

- Developing strategies for increasing dual diagnosis treatment interventions in service settings
- QI: Concerns with documentation and billing
- Create new communication pathways, integrated teams
- Build up the capacity direct service staff through training, coaching, on-site support
- New Client Service Plan with SUD language

# Language Matters



It is important that those within a stigmatized community are given the space to determine their own comfort with use of stigmatized terms and where the use of these terms is appropriate

https://www.shatterproof.org/our-work/ending-addiction-stigma/plan-to-end-addiction-stigma

#### The Real Stigma of Substance Use Disorders



In a study by the Recovery Research Institute, participants were asked how they felt about two people "actively using drugs and alcohol."

One person was referred to as a "substance abuser"



The other person as "having a substance use disorder"



No further information was given about these hypothetical individuals.

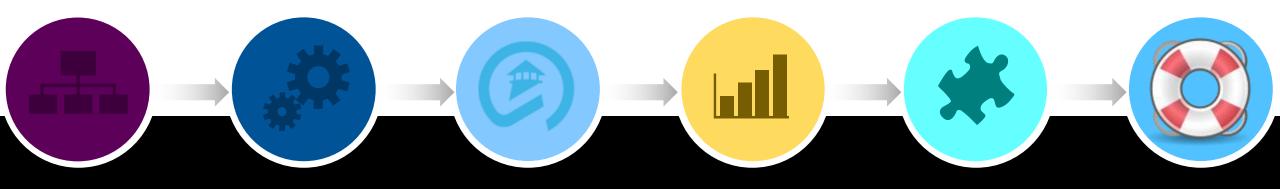
#### THE STUDY DISCOVERED THAT PARTICIPANTS FELT THE "SUBSTANCE ABUSER" WAS:

- less likely to benefit from treatment
- more likely to benefit from punishment
- more likely to be socially threatening
- more likely to be blamed for their substance related difficulties and less likely that their problem was the result of an innate dysfunction over which they had no control
- they were more able to control their substance use without help

Direct Referral Process Role of Beacon

Role of BH Access Line Role of SUD liaisons

Role of MH Clinical Team



- Solano County BH transitioned to ODS Drug Medi-Cal Waiver under Partnership Health Plan/Beacon
- Process improvement continues

- Monthly Integration Meetings with SUD liaisons and programs
- Data and caseload reviews
- Screening, ASAM and ASAM lite
- Priority groups for internal assessments
- Documentation support

# **Future Outlook**

#### Progress! And there's still work to do

- The 2 sides of AVATAR
- Dual ROIs (release of information)
- More seamless handoffs between staff to support client engagement
- Data entry "unknown" or omissions
- Build up the Youth SUD services (PHC focus)
- Cross train SUD providers in MH (PHC focus)
- Culturally inclusive approaches (PHC focus)

#### **CalAIM- California Advancing and Innovating Medi-Cal**

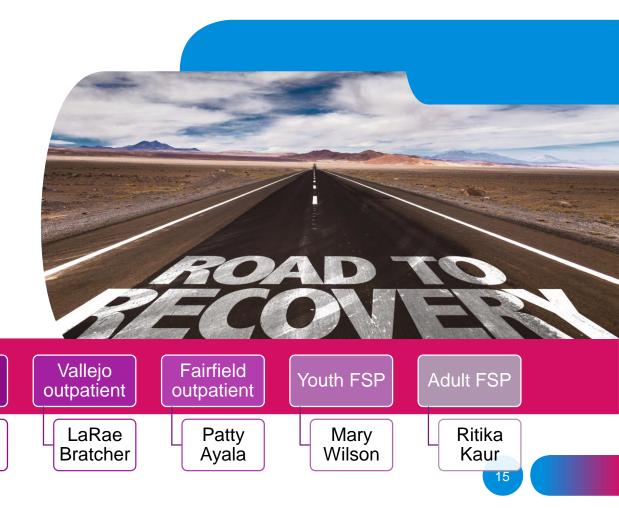
- State framework that encompasses broad-based delivery system, program and payment reform across the Medi-Cal program > integration and alignment across systems
- Administrative Behavioral Health Integration- shift from two separate audits, reimbursements, QI assessments, etc.
- Update behavioral health medical necessity criteria
- Update integrated documentation requirements
- Persons with COD a priority population, noting at least 50% of those served have a complex dual dx.

https://www.dhcs.ca.gov/provgovpart/Pages/CalAIM.aspx

# SUD Liaison: A Day in the Life

A Day in the Life Patricia Ayala, Clinician

**Solano BH, Fairfield Adult Outpatient clinic** 



Forensic Triage Team-Drug Court

Vacaville outpatient

Rich Roesler Brent Batty

# **Recovery Story**

# **Crystal**



# Drug Medi-Cal Organized Delivery System- DMC-ODS (aka "the Waiver")

Wendy Millis, Program Manager Wellness & Recovery Program



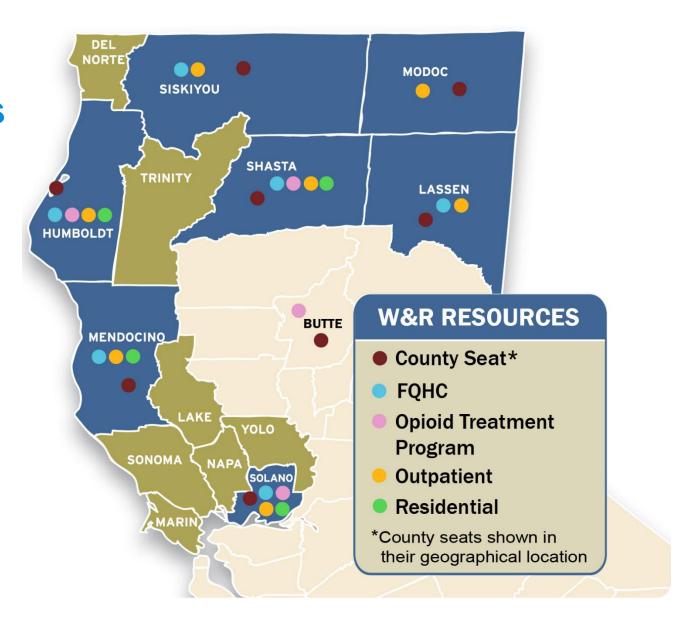


# Wellness and Recovery Benefit – DMC-ODS



# Comprehensive Substance Use Services in Seven Counties

- Humboldt
- Lassen
- Mendocino
- Modoc
- Shasta
- Siskiyou
- Solano



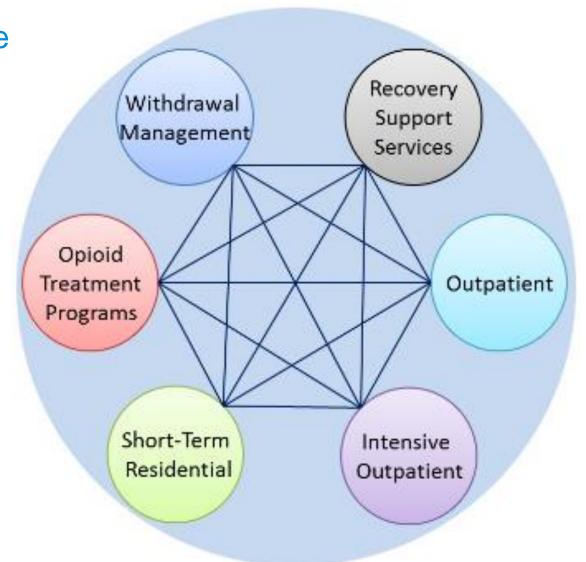
# Wellness and Recovery Benefit



 American Society for Addiction Medicine (ASAM) criteria to determine medical necessity and level of care needed

#### Services

- Outpatient and Intensive Outpatient
- Residential Care (up to 90 days)
- Case Management
- Withdrawal Management (Detox)
- Recovery Services (After Care)
- Medication Assisted Treatment



### How the Model Works



#### **MEMBERS**

#### **Qualifications**

- Medi-Cal coverage
- Meet ASAM medical necessity criteria
- Self referral; no prior approval needed for most services (Beacon Call Center)

#### **Designated Referrers**

 Preapproved clinicians from designated agencies

#### **PROVIDERS**

#### Two types

- Substance use specific: State-certified as "Drug Medi-Cal"
- Current PHC network (e.g., clinics providing medication)

#### **SERVICE LOCATIONS**

- Goal of serving clients in their communities as much as possible
- Residential, methadone, and some other services out of county

# W&R Within PHC System



- All Medi-Cal beneficiaries over 12 in the 7 counties are eligible for services
  - About 5 to10% of those eligible are not PHC members at any given time
- The 7 counties delegate the administration to PHC
  - No direct contract between PHC and DHCS
  - Counties monitor PHC performance through Substance Use IQI subcommittee of IQI

# Services to Date-All Counties



### July 1, 2020 through June 30, 2021

• 3,653 unique members served; 142,976 visits' ~ 1.2% penetration

Unique members by County: Visits by County:

Humboldt: 80629,216

Lassen: 22 793

Mendocino: 321
 10,632

Modoc: 27 768

Shasta: 1240 50,429

Siskiyou: 1353,847

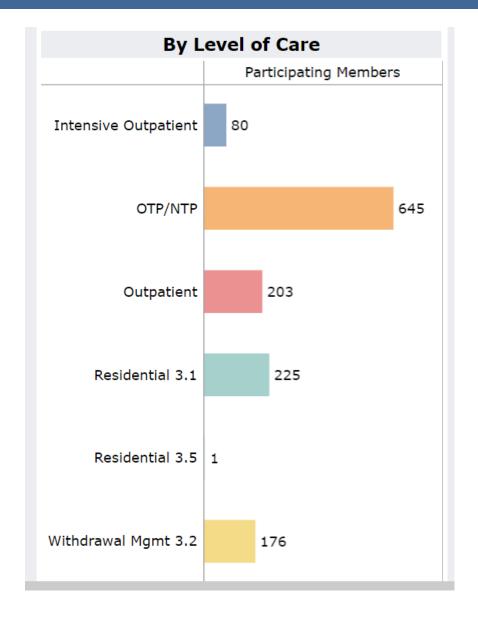
Solano: 1130 47,291

# Services to Date-SOLANO



1,130
Total participating Members

**47,291**Total Visits



# Penetration Rates by Age Group



Partnership		Solano # of clients served	Solano penetration rate	
Age Groups	# of Clients Served	Penetration Rate		
Ages 12-17	119	0.32%	16	<1%
Ages 18-64	3,459	1.63%	1081	1.6%
Ages 65+	72	0.23%	37	<1%
TOTAL	3,675	1.27%		

Penetration rate is the percentage of the number of eligible members served within that age group.

# Criminal Justice status at admission



Admission Legal Status	Partnership Counties		Statewide		
	Number	%	Number	%	
No Criminal Justice Involvement	2,098	59.5%	68,737	61.7%	
Under Parole Supervision by CDCR	142	4.1%	2,255	2.0%	
On Parole from any other jurisdiction	20	0.6%	1,676	1.5%	
Post release supervision - AB 109	992	28.1%	30,671	27.5%	
Court Diversion CA Penal Code 1000	37	1.0%	2,111	1.9%	
Incarcerated	1	0.03%	711	0.6%	
Awaiting Trial	238	6.7%	5,324	4.8%	
Total	3,528	100.0%	111,485	100.0%	

Data reflect strong partnerships w/ County criminal justice agencies; many have arranged for direct referrals by CJ staff.

### Substances Involved



Drug Dependence	Partnership Counties		PHC data for non W&R services in these 7 counties	Statewide	
	Number*	%		Number	%
Alcohol Opioid	1,084	31.7%	38.6%	24,466	23.6%
Stimulant	933	27.3%	28.3%	32,476	31.3%
Cannabis	1,254	36.7%	24.6%	34,714	33.5%
Carifiable	146	4.3%	8.5%	11,948	11.5%
Total	3,417	100.0%	100.0%	103,604	100.0%

- Relatively high number seeking help with alcoholism is promising given its high prevalence of excess use among PHC members.
- Note that data on those served through PCPs (MAT providers) are not reflected here.

<sup>\*</sup>Note that the total numbers may differ across the slides because of differing time periods for data availability.

# Looking ahead



Services to Adolescents

Co-occurring care

Collaboration across network

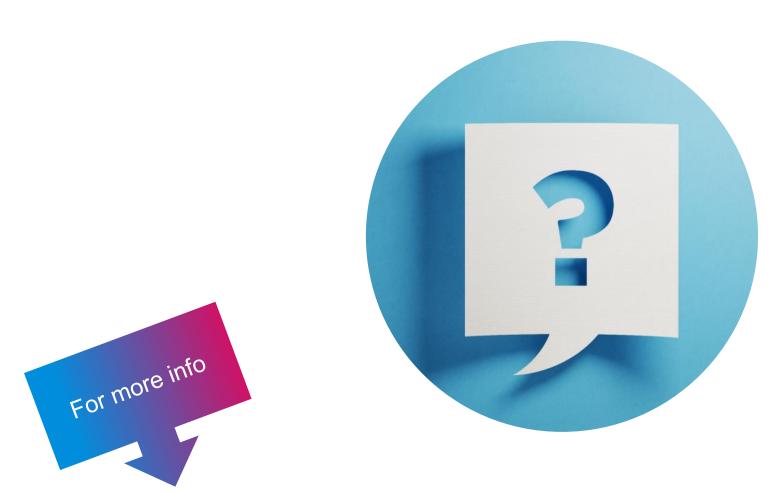
 Links to housing and other resources (tied to better use of outpatient services) Clinical detox; voluntary inpatient detox

Enhanced Case Management

Future Outreach

# Thank You and Questions





http://www.partnershiphp.org/Providers/HealthServices/Pages/Drug%20Medi-Cal/Drug-Medi-Cal-County-Option.aspx

# Drug Safe Solano

Arthur Camargo, Coalition Coordinator



http://www.drugsafesolano.org/

# **Recovery Story**

Katrina Morrow,
Solano BH Peer Support
Specialist





https://www.youtube.com/watch?v=BVg2bfqblGl

# **Recovery Story**

**Kevin** 



#### Resolution No. 2021 - 166

#### RESOLUTION OF THE SOLANO COUNTY BOARD OF SUPERVISORS RECOGNIZING THE MONTH OF SEPTEMBER AS NATIONAL RECOVERY MONTH

WHEREAS, substance abuse and mental health disorders affect all communities nationwide, but with commitment and support, individuals with these disorders can achieve healthy lifestyles and lead rewarding lives in recovery; and

WHEREAS, in 2020, 61 people in Solano County died by overdose; and

WHEREAS, by seeking help, people who experience substance use and co-occurring mental health disorders can embark on a new path toward improved health and overall wellness; and

WHEREAS, through Recovery Month, people become more aware and able to recognize the signs of substance use and co-occurring mental health disorders which can lead more people into treatment; and

WHEREAS, the benefits of preventing and overcoming substance use and mental health conditions are significant and valuable to individuals, families, and the community at large; and

WHEREAS, prevention of substance use and/or mental health disorders works, treatment is effective, and people in Solano County and throughout the nation do recover; and

WHEREAS, the Solano County Behavioral Health Division invites all residents of Solano County to participate in National Recovery Month.

NOW, THEREFORE BE IT RESOLVED, that the Solano County Board of Supervisors recognizes the month of September as National Recovery Month and encourages all residents of Solano County learn more about promoting mental health wellness and recovery.

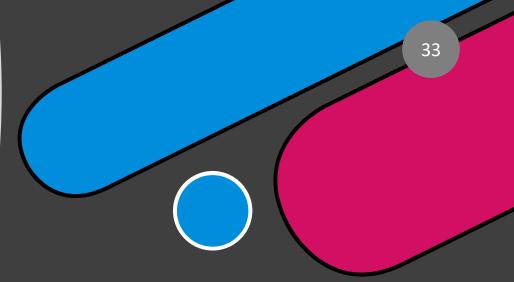
Dated this 24th day of August 2021



JOHN M. VASQUEZ, Chair Solano County Board of Sup

ATTEST: BIRGITTA E. CORSE<sup>1</sup> Solano County Boar

By: Alicia Draves.



# Questions? Ideas?

Photo: September 2021 Solano Board of Supervisors Resolution

ADD A FOOTER

# Contact Info & Links

#### **Solano BH Contacts:**

Emery Cowan, LPCC, BH Deputy Director ecowan@solanocounty.com

Kate Grammy, PsyD, Adult MH + SUD Administrator kagrammy@solanocounty.com

#### Links:

Updated Solano SUD webpage: https://www.solanocounty.com/depts/bh/substance\_use\_disorders.asp

Partnership: wellnessandrecovery@partnershiphp.org

http://www.partnershiphp.org/Providers/HealthServices/Pages/Drug%2 OMedi-Cal/Drug-Medi-Cal-Benefit.aspx

For Solano Staff: SharePoint MHSUD docs https://solanocounty.sharepoint.com/sites/hss\_collab/mh/SitePages/MH-SUD-Integration-Resources.aspx

# **Substance Use Services** in Solano

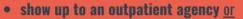








Through the Partnership Health Plan Regional Model, expanded services are now available- you can: 1-855-765-9703



- · call Solano BH access line or
- call Beacon Access line

Level of Care



#### **Outpatient & Intensive Outpatient**

Assessment, treatment planning; individual and group counseling; family therapy; patient education; medication management; crisis intervention; discharge planning and coordination.



#### **Case Management**

Monitor the transitions in care, treatment progress and troubleshoot client related issues that may arise during treatment.



#### Residential services (up to 90 days)

24-hour, non-institutional, non-medical, short-term service that provides residential rehabilitation services to youth, adult, and perinatal clients and "stabilization and discharge" to then refer to an outpatient setting for continued recovery services







http://solanocounty.com/depts/bh

#### **Recovery Services (community support)**



Recovery monitoring (recovery coaching, monitoring via telephone and internet); peer-to-peer services and relapse prevention services

#### **Medication Assisted Treatment (MAT)**

- · Medication including narcotic replacement therapy (methadone), buprenorphine, naltrexone - for people struggling with Opioid Disorders
- · Assisted- the medications assist by curbing the opioid cravings, allowing people to focus on treatment and
- · Treatment-like with anxiety, cholesterol, or blood pressure- medication is part of an overall treatment plan to help manage symptoms.



**Withdrawal Management** (formerly known as "detox")



Medical and psychological care of people experiencing withdrawal symptoms as a result of ceasing or reducing their

